

## Trading Standards - Newcastle City Council

Newcastle Trading Standards protect consumers. They investigate criminal consumer matters, such as. bogus trades people and fake products.

You can report any business or person that you suspect is carrying out an illegal activity using their [online form](#) or contact details below.

If you are having a problem with goods or services bought from a business, please contact [Citizens Advice Consumer Service](#)

Last updated: September 25, 2020

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**Website:** <https://www.newcastle.gov.uk/tradingstandards>

**Helpline:** 03454 040 506

*Citizens Advice Consumer Service helpline*

**Email:** [tradingstandards@newcastle.gov.uk](mailto:tradingstandards@newcastle.gov.uk)

**Website 2:** <https://www.newcastle.gov.uk/business>

**Address:**

Newcastle Civic Centre

Newcastle upon Tyne

NE1 8QH

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## Related Articles

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[Fraud and scams](#)

[Bogus callers](#)

How to make a good complaint

Loan Sharks