

Citylife Line

CityLife Line was set up at the start of the coronavirus pandemic to support the residents of Newcastle. If you are self-isolating and need support contact the Welfare and Wellbeing team. They offer advice and support on issues that might be making self-isolation more difficult, such as: food, money, work and more. They keep in touch with local organisations to ensure they know what is on offer.

Find more information and complete the form online on www.newcastle.gov.uk/welfare or phone for help to complete the form.

Safeguarding advice: If you are not sure who someone is, don't answer the door.

Last updated: July 9, 2021

Telephone: 0800 170 7001

Telephone note: Freephone number

Website: <https://www.newcastle.gov.uk/services/public-health-wellbeing-and-leisure/public-health-services/coronavirus-covid-19/citylife>

Website 2: www.newcastle.gov.uk/welfare

Opening Hours: Monday to Thursday 9am to 6pm
Friday 9am to 4pm

Related Articles

[Coronavirus and safeguarding vulnerable people](#)

[Coronavirus: isolate your household](#)

[Coronavirus and hand washing](#)

[Coronavirus Government shielding information](#)

[Stay at home Save Lives – Coronavirus information 25 March 2020](#)

[Food banks and free emergency food in Newcastle](#)

[Free meals and cheap food in Newcastle](#)

Pharmacy (or Chemists)

Help with shopping and prescriptions