

## Energy Services at Newcastle City Council

Newcastle City Council's Energy Services give energy saving and fuel debt advice and information to people in Newcastle. They can signpost you to other services that can help to reduce your fuel bill.

The Emergency Central Heating Offer scheme offers financial help to residents who own their homes to replace broken central heating boilers. The scheme has closed to new referrals but it will reopen in September 2020. Contact them by email.

Last updated: July 6, 2020

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**Telephone:** 0191 278 3427

**Website:** [www.newcastle.gov.uk/energyadvice](http://www.newcastle.gov.uk/energyadvice)

**Email:** [energy@newcastle.gov.uk](mailto:energy@newcastle.gov.uk)

**Website 2:** [www.newcastle.gov.uk/energyswitch](http://www.newcastle.gov.uk/energyswitch)

**Opening Hours:** 9 to 5pm

**Cost:** Free

**Address:**  
Operations and Regulatory Services  
Civic Centre  
Newcastle upon Tyne  
NE1 8QH

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