

## Newcastle Welfare Rights Service

Newcastle Welfare Rights Service give telephone benefits advice to people in Newcastle:

- over 65 years
- with mental health problems or learning difficulties
- who have a social care package
- children with disabilities and their carer
- carers and care leavers
- with a critical illness or a registered sensory impairment
- who have been offered a job and require a “better off calculation”

They offer drop in sessions in west Newcastle for Arthurs Hill, Blakelaw, Elswick, Kenton, West Fenham, and Wingrove residents only on:

- Wednesday 9.30 am to 12pm at [Nunsmoor Centre](#)
- Thursday 10am to 12.30pm at [Kenton Library](#)
- Thursday 10am to 12.30pm at [Cruddas Park Library](#) (on the last Thursday of the month 10am to 11am)
- Thursday 1.30 pm to 4pm at [Fenham Hall Library](#)
- Friday 9.30 am to 12pm at [Blakelaw Library](#)
- Tuesday 9.30 am to 12pm at Cruddas Park GP Surgery for registered patients only. Call the surgery to book an appointment

Last updated: April 1, 2021

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**Telephone:** 0191 277 2627

**Telephone note:** Monday to Friday 9.30am to 12pm

**Telephone 2:** 0191 277 2633

**Telephone 2 note:** Professionals only line Monday to Friday 10am to 12pm

**Website:** [www.newcastle.gov.uk/welfare-rights](http://www.newcastle.gov.uk/welfare-rights)

**Email:** [welfare.rights@newcastle.gov.uk](mailto:welfare.rights@newcastle.gov.uk)

**Cost:** Free

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