

## Housing Advice Centre - Newcastle City Council

The Housing Advice Centre gives free confidential advice to anyone experiencing housing difficulties. This includes problems with rent or mortgage problems as well as basic benefit issues. They can also help with homelessness as well as tenancy problems. They can offer advice by phone Monday to Friday. They also have an Emergency out of hours telephone service.

Last updated: December 5, 2019

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**Telephone:** 0191 277 1711

**Telephone note:** Phone Advice Mon - Fri: 8.30am - 12pm and 1pm - 4.30pm

**Website:** <https://www.newcastle.gov.uk/services/housing/housing-advice-and-homelessness/what-do-if-you-need-housing-advice-or-are-homeless>

**Helpline:** 0191 278 7878

*Emergency Duty Service (out of hours) Mon - Fri 5.30pm - 8am: Sat & Sun 8am - 8am*

**Fax:** 0191 277 1722

**Email:** [housingadvicecentre@newcastle.gov.uk](mailto:housingadvicecentre@newcastle.gov.uk)

**Cost:** Free

**Address:**

112 Pilgrim Street  
Newcastle upon Tyne  
NE1 6SQ

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