

Your Homes Newcastle (YHN)

From March 2020 Refugee move on team:

- positive decision: phone call or calling card through the door
- documents by email
- no face to face meetings

see details below re EUSS

YHN provide affordable social housing and support services for people in Newcastle including:

- [local housing offices for face to face support](#)
- [budget and debt support](#)
- [Ostara telecare service \(community care alarm\)](#)
- [affordable furniture service](#)
- [sheltered housing](#)
- [anti social behaviour support](#)
- [computer and internet training](#)
- **Support and Progression Team** help new and current tenants prepare, set up and manage their tenancy. This includes benefit and debt support. Support available in every housing office.
- **Pathways Team** support vulnerable people into independent living, helping prevent homelessness
- **Refugee Move On Team** help people granted leave to stay in the UK who have to leave their asylum accommodation to find housing. They also help with applying for benefits, education, training and employment opportunities.
- **Young Person's Support and Progression Team** help 16/17 year olds and vulnerable young people to prepare, set up and manage a tenancy. They support 16/17 year olds at risk of homelessness based at the [Housing Advice Centre](#).

YHN manage council homes on behalf of Newcastle City Council and social housing provider Leazes Homes.

Last updated: July 17, 2020

Telephone: 0191 277 1190

Telephone note: Support and Progression Team; EUSS

Telephone 2: 0191 278 8600

Website: www.yhn.org.uk

Minicom: 0191 278 7727

Email: EUSS@yhn.org.uk

Facebook: <https://www.facebook.com/pages/Your-Homes-Newcastle/175419035825694?fref=ts>

Cost: There may be a cost to this service/support

Address:

YHN House
Benton Park Road
Newcastle upon Tyne
NE7 7LX

Related Articles

[Personal alarm systems and telecare](#)

[Computer classes and Information Technology \(IT\) support](#)

[Dealing with debt](#)

[Noise nuisance](#)

[Anti-social behaviour](#)

[Ways to report crime and community safety issues](#)

[Paying for care](#)

[Choosing a care home](#)

[Getting repairs and decorating done](#)

[Help with heating problems and how to pay for them](#)

[Dealing with rubbish and pests](#)

[Help with gardening](#)

[Getting advice about your landlord or housing issues](#)

[How to pay for adaptations to your home](#)

[Thinking about moving home?](#)

[Buying or renting ordinary housing](#)

Housing for older people

The practicalities of moving home

Affordable furniture

Support for Asylum Seekers and Refugees

EU Settlement Scheme