

Winter Fuel Payment Team

The Winter Fuel Payment Team can help you with your first claim for Winter Fuel payments. If you receive benefits you should receive your Winter Fuel Payment automatically from the organisation that pays your benefits. Any problems or queries contact the team directly.

You can make your first claim by phone, by using their [email contact form online](#) or by post.

Last updated: May 6, 2020

Telephone: 0800 731 0160

Telephone note: Free service

Telephone 2: 0800 731 0464

Telephone 2 note: Textphone

Website: www.gov.uk/winter-fuel-payment

Opening Hours: 8am to 6pm

Cost: Free

Address:

Winter Fuel Payment Centre
Mail Handling Site A
Wolverhampton
WV98 1LR

Related Articles

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[Gas safety](#)