

## Newcastle City Council

Newcastle City Council operate many services across the city, including rubbish collection, council tax, parking services, social care, social housing, libraries and leisure services. Contact Newcastle City Council by phone, online or visit an Information Hub where you can find out about;

- Council tax
  - paying your council bills by cash, cheque, card or postal order
  - benefits
  - social Care
  - social Housing
  - bin collections, bulky rubbish collections, litter and street cleaning, street lighting, pest control, grass cutting and trees
  - disabled person's parking permits or blue badges
  - free school meals and home to school travel
  - Newcastle City Council jobs
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### Newcastle City Council Information Hubs

- [City Centre](#)
  - [East End](#)
  - [Outer West](#)
  - [West End](#)
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There are a number of departments that you may wish to contact directly within Newcastle City Council including

- [Meals at Home – Newcastle City Council service](#)
- [Newcastle Welfare Rights Service](#)
- [Housing Advice Centre](#)
- [Newcastle City Council: Council Tax Enquiries](#)
- [Housing Benefit Enquiries – Newcastle City Council](#)
- [Newcastle Libraries](#)
- [Complaints Officer – Newcastle City Council](#)
- [Newcastle Welfare Rights Service: Money Matters](#)
- [Complaints and Customer Relations – Newcastle Adult Social Care](#)
- [Community Health & Social Care Direct \(formerly Adult Social Care Direct\)](#)
- [Energy Services, Newcastle City Council](#)
- [Your Local Services \(formerly Envirocall\) – Newcastle City Council](#)

Last updated: May 13, 2021

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**Telephone:** 0191 278 7878

**Telephone note:** Switchboard

**Website:** [www.newcastle.gov.uk](http://www.newcastle.gov.uk)

**Minicom:** 0191 211 4944

**Twitter:** <https://twitter.com/newcastlecc>

**Facebook:** <http://www.facebook.com/newcastlecitycouncil>

**Opening Hours:** Main switchboard and contact centre

Monday 8am to 6pm

Tuesday to Friday 8.30am to 4pm

**Cost:** Free

**Address:**

Civic Centre

Barras Bridge

Newcastle upon Tyne

NE1 8QH

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## Related Articles

[Interpreting and translation](#)

[Gas and electricity](#)

[Noise nuisance](#)

[Vandalism and graffiti](#)

[Looking For Work](#)

[Redundancy](#)

[Retirement](#)

[Paying for care](#)

[Dealing with rubbish and pests](#)

[How to pay for adaptations to your home](#)

[Buying or renting ordinary housing](#)

[Advocacy support to get your voice heard](#)

[When collecting clutter or hoarding can become a problem](#)

[Your benefits while you are in hospital or in residential care](#)