

Your Local Services at Newcastle City Council

Your Local Services is your single point of contact for environmental services delivered within the boundaries of Newcastle upon Tyne. This includes:

- **managing your household waste**, including recycling and garden waste
- **reporting an issue with roads**, paths or street lighting
- **reporting an issue in your community** such as pest control, dog fouling, graffiti or noise

Through their website you can, make a request, report an issue or find out information. This service was previously called Envirocall.

Last updated: May 12, 2021

Telephone: 0191 278 7878

Telephone note: ask for 'Your Local Services' or 'Envirocall'

Website: www.newcastle.gov.uk/envirocall

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