

## Public Safety and Regulation - Newcastle City Council

If you are having problems with your privately rented home or your neighbour's property is affecting yours, help is available. If left untreated these types of living conditions can cause health problems. Problems may include;

- Damp and mould
- Broken boiler or radiators
- Faulty electrics
- Broken sinks/baths/showers
- Leaking gutters
- Drainage problems
- Problems with rubbish or dog fouling
- Poor doors/windows
- Poor fire precautions
- Noisy neighbours
- Rats or pests

Contact the Public Safety and Regulation Team (previously Public Health and Environmental Protection) for more information or to report any problems. You can also report problems and request services online.

Last updated: October 18, 2018

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**Telephone:** 0191 278 7878

**Website:** <http://www.newcastle.gov.uk/environment-and-waste/environmental-health-and-pest-control>

**Fax:** 0191 277 7166

**Email:** [psr@newcastle.gov.uk](mailto:psr@newcastle.gov.uk)

**Cost:** There may be a cost to this service/support

**Address:**

Newcastle City Council  
Room 707 Civic Centre  
Barras Bridge

Newcastle Upon Tyne  
NE1 8QH

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## Related Articles

[Problems with your neighbours](#)

[Dealing with rubbish and pests](#)

[Having problems with home maintenance?](#)

[When collecting clutter or hoarding can become a problem](#)