

Public Safety and Regulation - Newcastle City Council

If you are having problems with your privately rented home or your neighbour's property is affecting yours, help is available. If left untreated these types of living conditions can cause health problems. Problems may include;

- Damp and mould
- Broken boiler or radiators
- Faulty electrics
- Broken sinks/baths/showers
- Leaking gutters
- Drainage problems
- Problems with rubbish or dog fouling
- Poor doors/windows
- Poor fire precautions
- Noisy neighbours
- Rats or pests

Contact the Public Safety and Regulation Team (previously Public Health and Environmental Protection) for more information or to report any problems. You can also report problems and request services online.

Last updated: October 18, 2018

Telephone: 0191 278 7878

Website: <http://www.newcastle.gov.uk/environment-and-waste/environmental-health-and-pest-control>

Fax: 0191 277 7166

Email: psr@newcastle.gov.uk

Cost: There may be a cost to this service/support

Address:
Newcastle City Council
Room 707 Civic Centre
Barras Bridge

Newcastle Upon Tyne
NE1 8QH

Related Articles

[Problems with your neighbours](#)

[Dealing with rubbish and pests](#)

[Having problems with home maintenance?](#)

[When collecting clutter or hoarding can become a problem](#)