

Northern Powergrid

Northern Powergrid is the electricity distribution network operator that provides power to customers in the Northeast. They have a Priority Service for people who feel that they would benefit from receiving priority treatment during a power cut. For example people with long term medical conditions. Registering with the service means you will receive priority treatment during a power cut. They can help you to plan for a power cut, keep you informed and send assistance.

You can register on their website at www.northernpowergrid.com/priority or call them.

Last updated: September 18, 2018

Telephone: 0800 66 88 77

Telephone note: Powercut helpline

Telephone 2: 0330 123 0877

Telephone 2 note: From a mobile

Telephone 3: 0800 169 2996

Telephone note 3: Priority Service

Website: <http://www.northernpowergrid.com>

Email: cust.serv@northernpowergrid.com

Twitter: <https://twitter.com/Northpowergrid>

Facebook: <http://www.facebook.com/pages/Northern-Powergrid/444791312227107>

Opening Hours: 24 hours

Cost: There may be a cost to this service/support

Address:

RSXE-RCZX-XKBL, Manor House
Station Road
Penshaw, Houghton-le-Spring
Tyne & Wear
DH4 7LA

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