

City Library and Community Hub

From March 2020

All Newcastle libraries and the home delivery service are suspended. Access audio, e reading and online services.

Their Library facilities include:

- extensive lending collection of fiction, non fiction and graphic novels.
- large historical collections of books, periodicals and maps
- cafe
- meeting rooms
- exhibitions and displays of art
- viewing platform

Services include:

- business & IP Centre Newcastle (Level 3) – intellectual property information and expert advice on a wide range of topics for entrepreneurs and inventors.
- customer services* (Level 1)
- Citizens Advice Newcastle (Level 4) – providing a free service which is confidential and open to anyone who lives or works in Newcastle.
- Connexions (Level 2)- careers information, advice and guidance for young people aged 13-19 (and up to age 25 for young people with special needs).
- Skills Hubs (Level 2) – a one-stop shop for support with training, careers and job advice.
- Your Homes Newcastle Housing Options Centre (Level 1) – if you are looking for a home you can register and search for properties online with staff on hand to help with any queries.

A number of Newcastle City Council services can be completed online including: [join the library or renew your card](#); create an account and make [payments](#) for a number of reasons, eg penalties, benefits, waste collection.

The site/staff are autism friendly. Follow the [AccessAble](#) link to check accessibility of the site:

Follow the Eventbrite link below to book a course/training activity.

This is a designated [Safe Place](#) for people with learning disabilities.

Telephone: 0191 277 4100

Website: <https://www.newcastle.gov.uk/services/libraries-and-culture/your-libraries/city-library-and-community-hub>

Email: information@newcastle.gov.uk

Website 2: <https://www.eventbrite.co.uk/o/newcastle-libraries-3037748424>

Opening Hours: Monday - Thursday 10 am - 7 pm
Friday 10 am - 5 pm
Saturday 10 am - 4 pm
Sunday 11 am - 4 pm

Address:

City Library
Charles Avison Building
33 New Bridge Street West
Newcastle upon Tyne
NE1 8AX

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