

Home care agencies in Newcastle

This is the list of home care agencies working across Newcastle that are commissioned by the Newcastle City Council to provide general or specialist home care (domiciliary care). They may also support people who pay for their own care. Contact them to speak to their registered manager. Click the name of the organisation to read more about what they offer and see their [Care Quality Commission](#) rating.

Home care can be arranged by the council if you are eligible. You may be asked to pay a contribution to your home care based on your care and support assessment. You can contact the agencies to buy your own care and support at home.

Skills for Care set the learning requirements for providers offering autism, learning disability, dementia, mental health and end of life care and support.

General home care agencies

These agencies can help with:

- washing and dressing
- eating and drinking
- cleaning and laundry
- taking medication
- keeping your home tidy and clean
- getting through the night. For example, help to get to the toilet
- getting outdoors or to an activity

Specialist home care agencies

These agencies can help with:

- [physical, sensory and long term conditions \(including autism, learning disability\)](#)
- [cognitive impairment \(including brain injury and dementia\)](#)
- [mental health](#)

General home care providers

Absolute Quality Care

Telephone: [0191 229 3484](tel:01912293484)

Email: Referralsaqc@gmail.com

Website: absolutequalitycare.org

Be Caring

Telephone: [0191 281 4363](tel:01912814363)

Email: admin@BeCaring.org.uk

Website: becaring.org.uk

Careline

Telephone: [0191 216 1207](tel:01912161207)

Email: newcastle@carelinehc.co.uk

Website: carelinehomecare.co.uk

Castlerock

Telephone: [0191 646 9551](tel:01916469551)

Email: newcastle@crghomecare.uk.com

Website: crg.uk.com

Clece / Dale Care

Telephone: [0191 466 1388](tel:01914661388)

Email: enquiries@dalecare.co.uk

Website: dalecare.co.uk

Direct Health

Telephone: [0191 213 3600](tel:01912133600)

Email: tynesideusers@direct-health.co.uk

Website: direct-health.co.uk

Life Choices Plus limited (trading as Every Day)

Telephone: [0191 287 7028](tel:01912877028)

Email: enquiries@everydayuk.org

Website: everydayuk.org

Home Care Plus

Telephone: [0191 216 9090](tel:01912169090)

Email: info@homecare-plus.co.uk

Website: homecare-plus.co.uk

Merit Home Care

Telephone: [0191 229 1010](tel:01912291010)

Email: admin@merithomecare.co.uk

Website: merit-homecare.co.uk

My Homecare Ltd

Telephone: [0191 487 4494](tel:01914874494)

Email: gateshead@myhomecare.co.uk

Website: gateshead.myhomecare.co.uk

Nurtured Care NE

Telephone: [0191 431 6443](tel:01914316443)

Email: claire@nurturedne.co.uk

Official Care

Telephone: [0191 250 5998](tel:01912505998)

Email: contact@officialcare.co.uk

Website: officialcare.co.uk

Radfield Home Care

Telephone: 0191 359 2104

Email: newcastle@radfieldhomecare.co.uk

St Anthony of Padua

Telephone: 0191 234 5775

Email: admin@anthonycareservices.org.uk

Website: anthonycareservices.org.uk

Specialist care and support

Physical, sensory and long term conditions home care providers commissioned by Newcastle City **Council**

Azure

Telephone: 01670 733 966

Email: enquiries@azure-charitable.co.uk

Website: azure-charitable.co.uk

Be Caring

Telephone: 0191 281 4363

Email: adminBeCaring@BeCaring.org.uk

Website: becaring.org.uk

Careline

Telephone: 0191 216 1207

Email: newcastle@carelinehc.co.uk

Website: carelinehomecare.co.uk

Community Integrated Care

Telephone: [tel:0191 386 5655](tel:01913865655)

Email: northernoffice@c-i-c.co.uk

Website: <https://www.communityintegratedcare.co.uk/about-us/where-we-work/england/north-east/>

Home Care Plus

Telephone: [0191 216 9090](tel:01912169090)

Email: info@homecare-plus.co.uk

Website: homecare-plus.co.uk

Human Support Group

Telephone: [0191 372 6485](tel:01913726485)

Email: Durham@humansupport.co.uk

Website: humansupportgroup.co.uk

Inspired Care

Telephone: [0191 338 5900](tel:01913385900)

Email: andreafox@inspiredcareltd.co.uk

Website: inspiredcareltd.co.uk

Lifeways

Telephone: [0191 514 9000](tel:01915149000)

Email: tyneandwear@lifeways.co.uk

Website: lifeways.co.uk

Lincoln Health

Telephone: [0191 286 1444](tel:01912861444)

Email: info@lincolnhcg.co.uk

Website: lincolnhcg.co.uk

Potens

Telephone: [0191 477 0719](tel:01914770719)

Email: info@potens-uk.com

Website: potens-uk.com

Right At Home

Telephone: [0191 215 5555](tel:01912155555)

Email: hello@rightathometyneside.co.uk

Website: rightathome.co.uk/tyneside

Routes Healthcare

Telephone: [0191 731 8754](tel:01917318754)

Email: newcastle@routeshealthcare.com

Website: routeshealthcare.com

Surecare Newcastle and North Tyneside

Telephone: [0191 691 1044](tel:01916911044)

Email: enquiries@surecarenewcastle.co.uk

Website: surecare.co.uk

Be Caring

Telephone: [0191 281 4363](tel:01912814363)

Email: adminBeCaring@BeCaring.org.uk

Website: becaring.org.uk

Community Integrated Care

Telephone: [0141 419 9401](tel:01414199401)

Email: information@c-i-c.co.uk

Website: c-i-c.co.uk

Confidence Care and Support Limited

Telephone: [01670 338 407](tel:01670338407)

Email: enquiries@confidencecare.org

Home Care Plus

Telephone: [0191 216 9090](tel:01912169090)

Email: info@homecare-plus.co.uk

Website: homecare-plus.co.uk

Lincoln Health

Telephone: [0191 286 1444](tel:01912861444)

Email: info@lincolnhcg.co.uk

Website: lincolnhcg.co.uk

Potens

Telephone: [0191 477 0719](tel:01914770719)

Email: info@potens-uk.com

Website: potens-uk.com

Be Caring

Telephone: [0191 281 4363](tel:01912814363)

Email: adminBeCaring@BeCaring.org.uk

Website: becaring.org.uk

Careline

Telephone: [0191 216 1207](tel:01912161207)

Email: newcastle@carelinehc.co.uk

Website: carelinehomecare.co.uk

Home Group

Telephone: [0191 607 4635](tel:01916074635)

Website: homegroup.org.uk/Care-and-Support/Our-Care-Services/Older-People

Inspired Care

Telephone: [0191 338 5900](tel:01913385900)

Email: andreafox@inspiredcareltd.co.uk

Website: inspiredcareltd.co.uk

Lifeways

Telephone: [0191 514 9000](tel:01915149000)

Email: tyneandwear@lifeways.co.uk

Website: lifeways.co.uk

United Response

Telephone: [0191 230 4695](tel:01912304695)

Email: info@unitedresponse.org.uk

Website: unitedresponse.org.uk/newcastle-area-office

Areas that agencies work in for the Council

Area of the City	Name of home care provider
North	<p><u>Careline</u></p> <p>Tel: 0191 216 1207</p> <p>Email: newcastle@carelinehc.co.uk</p> <p>Website: carelinehomecare.co.uk</p>
North and West	<p><u>Home Care Plus</u></p> <p>Tel: 0191 216 9090</p> <p>Email: info@homecare-plus.co.uk</p> <p>Website: homecare-plus.co.uk</p>
East	<p><u>Castlerock</u></p> <p>Tel: 0191 646 9551</p> <p>Email: newcastle@crghomecare.uk.com</p> <p>Website: crg.uk.com</p>
East	<p><u>St Anthony of Padua</u></p> <p>Tel: 0191 234 5775</p> <p>Email: admin@anthonycareservices.org.uk</p> <p>Website: anthonycareservices.org.uk</p>

West	<u>Merit Homecare</u> Tel: <u>0191 229 1010</u> Email: <u>admin@merithomecare.co.uk</u> Website: <u>merit-homecare.co.uk</u>
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Last updated: January 11, 2022

Useful Organisations

United Response

Email: info@unitedresponse.org.uk

Website: <https://www.unitedresponse.org.uk/>

Telephone: 0191 230 4695

Address: Mea House, NE1 8XS

Lifeways

Email: tyneandwear@lifeways.co.uk

Website: <https://www.lifeways.co.uk/>

Telephone: 0191 514 9000

Address: Suite 2R, , SR6 0QA

Inspired Care

Email: andreafox@inspiredcareltd.co.uk

Website: <http://inspiredcareltd.co.uk/>

Telephone: 0191 338 5900

Address: Azure Business Centre , NE15 8LN

Home Group

Website: <https://www.homegroup.org.uk/Care-and-Support/Our-Care-Services/Older-People>

Telephone: 0191 607 4635

Address: 2nd Floor Bravington House, N1 9AF

Be Caring Ltd

Website: <https://www.becaring.org.uk>

Telephone: 0191 218 2797

Address: Arden House, 3rd floor, NE3 3LZ

Careline Homecare

Email: newcastle@carelinehc.co.uk

Website: <https://www.carelinehomecare.co.uk/>

Telephone: 0191 216 1207

Address: DCS House , NE12 5UJ

Potens

Email: info@potens-uk.com

Website: www.potens-uk.com

Telephone: 0191 477 0719

Address: 96 Eastbourne Road, DL1 4ER

Lincoln Healthcare Group

Email: info@lincolnhcg.co.uk

Website: <http://www.lincolnhcg.co.uk/>

Telephone: 0191 286 1444

Address: Suite 25 Aston House, NE5 3DP

Home Care Plus

Email: info@homecare-plus.co.uk

Website: <http://www.homecare-plus.co.uk/>

Telephone: 0191 216 9090

Address: Home Care Plus , NE12 8EG

Community Integrated Care

Email: northernoffice@c-i-c.co.uk

Website: <https://www.communityintegratedcare.co.uk/about-us/where-we-work/england/north-east/>

Telephone: 0191 386 5655

Address: Community Integrated Care's North East and Yorkshire office Suites 1& 2, DH1 5TH

Azure Charitable Enterprises

Email: enquiries@azure-charitable.co.uk

Website: <http://www.azure-charitable.co.uk/>

Telephone: 01670 733 966

Address: Azure Business Centre, NE15 8LN

St Anthony of Padua Community Association

Email: admin@anthonycareservices.org.uk

Website: www.anthonycare.org.uk

Telephone: 0191 234 5775

Address: Welbeck Road, NE6 3BT

Official Care

Email: contact@officialcare.co.uk

Website: <https://www.officialcare.co.uk>

Telephone: 0191 250 5998

Address: Office 54 Gear House, NE8 3AH

My Homecare Ltd

Email: info@myhomecare.co.uk

Website: <https://newcastle.myhomecare.co.uk/>

Telephone: 0191 563 4940

Address: Gateway House , NE15 8NX

Nurtured NE

Email: claire@nurturedne.co.uk

Telephone: 0191 432 6443

Address: Watson House, NE11 9DR

Merit Home Care

Email: admin@merithomecare.co.uk

Website: <http://www.merit-homecare.co.uk/>

Telephone: 0191 229 1010

Address: 1a Burt Terrace , NE159RY

EveryDay

Email: enquiries@everydayuk.org

Website: <https://www.everydayuk.org/>

Telephone: 0191 287 7028

Address: The Bradbury Centre, NE29 6QP

Direct Health

Email: tynesideusers@direct-health.co.uk

Website: <https://www.direct-health.co.uk>

Telephone: 0191 213 3600

Address: Room 3, Bulman House, NE3 3LS

Dale Care

Email: enquiries@dalecare.co.uk

Website: <http://www.dalecare.co.uk/>

Telephone: 0191 466 1388

Address: 13 Hope St, DL15 9HS

CRG Homecare (Castlerock)

Email: newcastle@crghomecare.uk.com

Website: <https://www.crg.uk.com/>

Telephone: 0191 646 9551

Address: Design Works , NE10 0JP

Absolute Quality Care

Email: Referralsaqc@gmail.com

Website: <http://absolutequalitycare.org/>

Telephone: 0191 229 3484

Address: Fenham Hall Studios (G), NE4 9YH

Right at Home Tyneside

Email: hello@rightathometyneside.co.uk

Website: <https://www.rightathomeuk.co.uk/tyneside/>

Telephone: 0191 215 5555

Address: Spaceworks, NE7 7LX

Routes Healthcare

Email: newcastle@routeshealthcare.com

Website: <https://www.routeshealthcare.com/info/healthcare-agency-newcastle.asp>

Telephone: 0191 731 8754

Address: YBN, Suite 21-23 , NE11 9DJ

SureCare Newcastle and North Tyneside

Email: enquiries@surecarenewcastle.co.uk

Website: <https://www.surecare.co.uk/newcastle>

Telephone: 0191 691 1044

Address: The Grainger Suite, Dobson House, NE3 3PF

Human Support Group

Email: Durham@humansupport.co.uk

Website: <https://www.humansupportgroup.co.uk/>

Telephone: 0191 372 6485

Address: Forster Business Centre , DH1 5HL

Confidence Care and Support Ltd

Email: enquiries@confidencecare.org

Telephone: 01670 338 407

Address: Office T02, Blyth Workspace , NE24 3AF

Skills for Care

Email: information.team@skillsforcare.org.uk

Website: <https://www.skillsforcare.org.uk/>

Telephone: 0113 241 1275

Address: West Gate , LS1 2RP

Care Quality Commission (CQC)

Email: enquiries@cqc.org.uk

Website: www.cqc.org.uk

Telephone: 0300 061 6161

Address: CQC National Customer Service Centre, NE1 4PA

Related Articles

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