

Services for people with a learning disability or autism

People with a learning disability or autism may need flexible care and support to live well. There are a range of services available directly from the Council, and organisations chosen by the Council to provide the service. These are known as 'services commissioned by Newcastle City Council.' This means that they have set standards that the provider organisation must meet, such as trained staff who have specific qualifications, care and support planning and quality processes which include gathering feedback from you.

Choosing a service

When you choose a service, it may be useful to think about:

- the way you want to be treated
 - your physical, mental and emotional wellbeing
 - how you want to live your life
 - your independence
 - do you need support to attend appointments
 - family and personal relationships
 - participation in work, education, training and leisure activities
 - how you will be protected from abuse and neglect
 - where you want to live
 - telecare
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List of commissioned community providers for people with a learning disability or autism

1. [Ashdown Care Homes](#)
2. [Azure](#)
3. [Community Integrated Care](#)
4. [Creative Support](#)
5. [Dimensions \(UK\) LTD](#)
6. [Education and Services for People with Autism Ltd](#)
7. [Home Group](#)
8. [Interactive Development](#)
9. [Keyring Living Support Network](#)
10. [Newcastle Homecare Associates](#)

11. [Lifeways Community Care Ltd](#)
 12. [Livability](#)
 13. [Living Ambitions](#)
 14. [New Beginnings NE](#)
 15. [New Prospects](#)
 16. [Positive Life Choices \(Springfield Healthcare\)](#)
 17. [Possabilities](#)
 18. [Potens](#)
 19. [Real Life Options](#)
 20. [Shine Care Ltd](#)
 21. [St Annes Community Services](#)
 22. [St Cuthberts Care](#)
 23. [The Percy Hedley Foundation](#)
 24. [Turning Point](#)
 25. [UBU \(Northern Lifecare\)](#)
 26. [United Response](#)
 27. [Waymarks Ltd](#)
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The range of supported housing for people with learning disability and autism

There are a range of options to suit your needs, designed to be flexible and accessible. To access these service, contact [Community Health and Social Care Direct](#) or speak to your social worker about a needs assessment.

This is the range of supported housing in Newcastle:

- [community clusters](#)
- [supported living](#)
- [enhanced supporting living](#)
- [concierge schemes](#)
- [community living networks](#)

Community Clusters

If you need lots of support during the day and night you could live in your own bungalow in a group of five or six bungalows. Care staff from one agency will help you with 24 hour care, planning and making decisions.

The Community Clusters of bungalows share a courtyard. They are in Kenton, Denton, Byker, Walkergate and Newburn.

There are also community clusters where the bungalows are a short walk from each other. Care staff will help you day and night.

Supported Living

Supported living services are available if you find it difficult to cope on your own at home. You

have your own tenancy and live with 2 to 4 other people. Along with your housing, you receive personal care and support through the day and overnight

Enhanced supported living

This service, based at Allendale Court in West Denton, has 15 people living in three large apartments with ensuite bedrooms and communal areas. Ideally this service supports people in transition from education or care or living in residential care outside Newcastle, who need extra support to develop their skills for daily living. One care provider supports people for up to two years.

Concierge schemes

Concierge schemes support you to live in your own apartment. These schemes are in Fawdon, Kenton, Elswick, Benwell, Shieldfield, and Walkergate. Your support can be arranged through [direct payments](#) or the council can organise this for you. They provide:

- on call service
- your own package of support during the day
- shared night time support
- housing and welfare support
- day activities

Concierge Plus schemes offer the same services but from the same care provider.

Community living networks

This is a network of individual properties that are a short distance (about two miles) from each other. A support worker lives close by and will help people to manage their daily lives for up to 10 hours per week. These schemes are in Arthurs Hill and Shieldfield.

Shared Lives

[Shared Lives](#) is a service aimed at adults with a learning disability who need overnight support and supervision. Shared Lives helps people to develop or maintain independent living skills, friendships and roots in their community.

The support allows people to live life to the full in their communities, without having to live alone or in a care home. Adults who need support are matched with a compatible Shared Lives carer who agrees to share their home and family (or community) life with that person. They will either move into their own room in the household or use the home as a base.

This can be longer term, with arrangements lasting for years, or short term, providing holidays or short breaks for family carers.

View the [Shared Lives film](#).

Short breaks and crisis support

The Council two services to support adults in need of short term support. You will need a [needs assessment](#) to gain access to these services:

- [Castle Dene](#) for adults with profound learning difficulties and complex needs
- [Welford Centre](#), a day centre, for adults with profound learning disabilities and complex needs

Castle Dene

[Castle Dene](#) is a service in South Gosforth for adults with profound learning disabilities and additional complex needs.

The service aims to support people on a temporary basis. It is purpose built single storey accommodation for 8 people with:

- bedrooms
- accessible showers and bathrooms
- toilets
- TVs, music equipment and portable sensory equipment
- a full ceiling track hoist system through the building
- large sensory garden.
- lounges and common areas with adapted furniture so people with different needs can access our facilities

Welford Centre

[The Welford Centre](#) is a day centre for adults over the age of 18 who have learning disabilities and additional complex needs. It is a large ground floor building. It is fully accessible to wheelchair users. The building has four large main rooms with more rooms for activities. There is a large accessible garden with a wild life pond and raised flower beds.

The building is fully equipped with a range of resources including:

- communication aids
- physiotherapy equipment
- specialist moving and handling equipment
- rebound therapy room
- sensory room
- pottery room
- meeting rooms
- adult changing rooms with overhead hoists
- large dining room
- shower rooms with specialist shower trays
- kitchens for cookery
- art and craft room

Useful Organisations

St Anne's Community Services

Email: wendy.warburton@st-annes.org.uk

Website: <https://www.st-annes.org.uk/>

Telephone: 0191 296 2679

Ashdown Care Homes

Website: <https://ashdowncare.com/>

Telephone: 0191 296 2679

Address: 27 Riverside Studios, NE4 7YL

Azure Charitable Enterprises

Email: enquiries@azure-charitable.co.uk

Website: <http://www.azure-charitable.co.uk/>

Telephone: 01670 733 966

Address: Azure Business Centre, NE15 8LN

Community Integrated Care

Email: information@c-i-c.co.uk

Website: <https://www.c-i-c.co.uk/>

Telephone: 0141 419 9401

Address: Unit 2000,

Coquet Trust

Email: enquiries@coquettrust.co.uk

Website: <http://www.coquettrust.co.uk/>

Telephone: 0191 285 9270

Address: 23 Lansdowne Terrace, NE3 1HP

Dimensions – North East

Email: ann.burke@dimensions-uk.org

Website: <http://www.dimensions-uk.org/>

Telephone: 0191 228 8160

Address: 391 West Road, NE15 7PY

Education and Services for People with Autism Ltd – ESPA

Email: enquiries@espa.org.uk

Website: <http://www.espa.org.uk/>

Telephone: 0191 516 5080

Address: North House, , SR5 3RL

Home Group

Website: <https://www.homegroup.org.uk/Care-and-Support/Our-Care-Services/Older-People>

Telephone: 0191 607 4635

Address: 2nd Floor Bravington House, N1 9AF

Interactive Development

Email: info@idsupport.org.uk

Website: <http://www.idsupport.org.uk/>

Telephone: 0191 230 3090

Address: 3-5 Brenkely Way, NE13 6DS

KeyRing

Email: catriona.hackney-huck@keyring.org

Website: <http://www.keyring.org>

Telephone: 07917 686658

Address: KeyRing, NE1 6QE

Be Caring (Newcastle Homecare Associates)

Email: adminBeCaring@BeCaring.org.uk

Website: <https://www.becaring.org.uk>

Telephone: 0191 281 4363

Address: 18 Portland Terrace , NE2 1QQ

Lifeways

Email: tyneandwear@lifeways.co.uk

Website: <https://www.lifeways.co.uk/>

Telephone: 0191 514 9000

Address: Suite 2R, , SR6 0QA

Lincoln Healthcare Group

Email: info@lincolnhcg.co.uk

Website: <http://www.lincolnhcg.co.uk/>

Telephone: 0191 286 1444

Address: Suite 306 Wingrove House , NE5 3DP

Livability

Website: <https://livability.org.uk/>

Telephone: 0191 228 8308

Address: 6 Mitre Passage, SE10 0ER

Living Ambitions (formerly Care UK)

Website: <https://www.lifeways.co.uk/living-ambitions/>

Telephone: 0191 514 9000

Address: Suite 2R, SR6 0QA

New Beginnings NE Ltd

Email: info@nbnetld.co.uk

Website: www.nbnetld.co.uk/

Telephone: 0191 213 0444

Address: 1 The Meadows, NE3 3NA

New Prospects

Email: info@new-prospects.org

Website: <https://www.newprospects.org.uk/>

Telephone: 0191 251 7737

Address: New Prospects Association , NE26 2RQ

Positive Life Choices (Springfield Healthcare)

Email: info@springfieldhealthcare.com

Website: <https://www.springfieldhealthcare.com/>

Telephone: 01134 577 913

Address: 2 Fusion Court, LS25 2GH

Possibilities

Website: <https://possibilities.org.uk/>

Telephone: 01706 692 181

Address: The Cherwell Wellbeing Hub , OL10 4SY

Potens

Email: info@potens-uk.com

Website: www.potens-uk.com

Telephone: 0191 477 0719

Address: 96 Eastbourne Road, DL1 4ER

Real Life Options

Email: info@reallifeoptions.org

Website: <http://www.reallifeoptions.org/home/>

Telephone: 01977 781 800

Address: David Wandless House, A1 Business Park, WF11 0BU

Shine Care Limited

Email: info@shinecare.co.uk

Website: <http://www.shinecare.co.uk/>

Telephone: 0191 653 1055

Address: 41a Hill Top Road, , WF2 6PZ

St Cuthbert's Care

Email: enquiries@stcuthbertscare.org.uk

Website: www.stcuthbertscare.org.uk

Telephone: 0191 228 0111

Address: St Cuthbert's House, NE15 7PY

Percy Hedley Foundation

Email: foundation@percyhedley.org.uk

Website: <http://www.percyhedley.org.uk/>

Telephone: 0191 238 1300

Address: Chipchase House, NE12 9NQ

Turning Point

Email: tenders@turning-point.co.uk

Website: <https://www.turning-point.co.uk/>

Telephone: 0161 238 5100

Address: 3 New York Street, M1 4HN

UBU

Website: <https://www.ubu.me.uk/>

Telephone: 01423 537 566

Address: 5 Haywra Street, HG1 5BJ

United Response

Email: info@unitedresponse.org.uk

Website: <https://www.unitedresponse.org.uk/>

Telephone: 0191 230 4695

Address: Mea House, NE1 8XS

Waymarks

Email: info@waymarks.org.uk

Website: <https://waymarks.org.uk/>

Telephone: 0300 303 9001

Address: Buddle House , NE4 8AW

Creative Support

Website: <http://www.creativesupport.co.uk/>

Telephone: 01642 661 890

Address: 2 Innovation Road, TS18 3DA

Castle Dene

Website: <http://www.newcastle.gov.uk/social-care-and-health/care-and-support-adults/types-care-services/long-term-services/castle-dene>

Telephone: 01642 661 890

Address: Freeman Road, NE3 1SZ

Welford Centre

Website: <https://www.newcastle.gov.uk/social-care-and-health/care-and-support-adults/types-care-services/long-term-services/welford-centre>

Telephone: 0191 277 2577

Address: Welford Day Centre, NE3 3UR

Shared Lives

Email: SharedLives@newcastle.gov.uk

Website: www.newcastle.gov.uk/sharedlives

Telephone: 0191 277 2577

Related Articles

[Learning disability](#)

[Home care](#)

[Home care agencies in Newcastle](#)

[Care homes in Newcastle](#)

[Choosing a care home](#)