

## **Byker Community Trust**

Byker Community Trust is a Housing Association. Byker tenants can get help with:

- · housing and advice
- benefits advice, including Universal Credit and tax credits welfare@bykerct.co.uk
- money and budgeting advice
- events such as rent drop in surgeries and mindfulness
- access to employment support and training
- anti social behaviour customerservices@bykerct.co.uk
- reporting issues with the Byker estate such as problems with paths, trees, or play equipment
- reporting repairs needed for your home repairs@bykerct.co.uk

Last updated: November 10, 2023

Telephone: 0800 533 5442

**Telephone 2:** 0808 164 0111

Telephone 2 note: iWitness service to report anti social behaviour out of hours

Website: www.bykercommunitytrust.org

Email: enquiries@bykerct.co.uk

**Twitter:** https://twitter.com/BykerTrust

**Facebook:** https://www.facebook.com/BykerCommunityTrust

**Opening Hours:** Monday to Thursday 10am to 1pm and 2pm to 5pm

Friday 11am to 1pm and 2pm to 4.30pm

Cost: Free

Address:

17 Raby Cross

Byker

Newcastle upon Tyne

NE6 2FF

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Welfare benefits

Anti-social behaviour

Getting repairs and decorating done

Help with gardening

Cost of living support

Having problems with home maintenance?