Information NOW
Information for people in Newcastle upon Tyne

Cold Weather Payments

Cold Weather Payments are made to help people keep warm during extended cold spells of weather. The scheme runs across the winter months.

Cold Weather Payments are triggered when an average temperature of zero degrees Celsius or below for seven or more consecutive days is recorded or forecast.

If you are eligible you'll get a payment of £25 for each 7 day period of very cold weather between 1 November and 31 March. You don't need to apply.

For more information, visit **gov.uk.**

Am I eligible for a Cold Weather Payment?

You may receive Cold Weather Payments if you are getting:

- Pension Credit

The following benefits with extra conditions such as having a disabled child or child under 5:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance (ESA)
- Universal Credit
- Support for Mortgage Interest

Cold weather payments won't affect your other benefits. Visit **gov.uk** to check if you're eligible.

How do I apply for a cold weather payment?

You do not need to apply for these payments. If you are entitled to them, it should be paid automatically into the same account as your benefit payments.

See if a payment has been triggered in your area.

Where can I get benefits advice?

You can get benefits advice from a local independent service. They can help guide you through the application process and explain how some benefits may impact upon another:

It can be useful to speak with someone about the benefits you may be entitled to and how they may impact upon your other benefits. A local independent advice service can help guide you through the process such as;

- **Citizens Advice Newcastle (CAN)**
- **Newcastle Welfare Rights Service** have **self help material** on their website.

Search for Benefits advice organisations

Location:
Postcode:
Search

Other Useful Information

- **Gas and Electricity**
- **Help with heating problems**
- **Dealing with Debt**
- **The Warm Home Discount Scheme**
- **Energy Saving Tips**
- **Money Advice Service** provides information on the full range of benefits that you may be entitled to.
- **Payment Exception Service** was introduced as cheques are no longer used to pay state benefits and Pension credit. InformationNOW has more details on the service available to those unable to use bank accounts.

Last updated: January 23, 2025

Useful Organisations

Citizens Advice Newcastle (CAN)

Email: citycab@newcastlecab.org.uk

Website: http://citizensadvice-newcastle.org.uk

Telephone: 0808 223 1133

Address: 4th Floor, City Library, NE1 8AX

Newcastle Welfare Rights Service

Email: welfare.rights@newcastle.gov.uk

Website: www.newcastle.gov.uk/welfarerights

Telephone: 0191 277 2627

Address: **POSTAL ADDRESS ONLY - No face-to-face advice is given here, NE7 7LX

GOV.UK

Website: www.gov.uk

Money Helper

Email: pensions.enquiries@moneyhelper.org.uk

Website: https://www.moneyhelper.org.uk/en

Address: Holborn Centre, EC1N 2TD

Related Articles

Winter Fuel Payment

Disability Living Allowance (DLA)

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Payment Exception Service

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Pension Credit