

## Accessible and public toilets

When going out and about it is useful to find where the nearest toilets and changing places are.

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### Public toilets

There are toilets available to visitors at venues such as:

- [Newcastle City Library](#)
  - [Tyne & Wear Archives & Museums](#)
  - [Laing Art Gallery](#)
  - Fenwicks and John Lewis department stores
  - Costa, Northumberland street and McDonalds, Northumberland street
  - [Eldon Square Shopping Centre](#)
- There also toilets available to customers at other venues such as restaurants, cafes and pubs

If you are aware of any facilities that have opened or closed please email us at [informationNOW@Newcastle.gov.uk](mailto:informationNOW@Newcastle.gov.uk)

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### How can I find my nearest public toilet?

[The Great British Public Toilet Map](#) is a website where you can search for public toilets in the area you are visiting. You can search by postcode, map view or use your current location.

This includes finding those for radar keys, accessible to wheel chairs, baby changing and gender neutral. They may be located in shops and cafes. Type in the area you are visiting, then look at the map and click a pin for all the details you need. You can help by adding or editing toilets that you know about to their website.

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### Changing Place toilets

[Changing Places](#) help to find the nearest accessible toilets to you in the UK. The toilets are designed for children and adults who may be limited in their mobility. Equipment is available to help you to get on and off the toilet, or to change your continence pad. This includes things like a hoist, a height-adjustable changing bench and a shower. These toilets have more space so your carer or carers can help you if needed. There is a changing area with screens or curtains to give you some privacy.

[Search the Changing Places map by town or postcode](#) to find toilets near you, their opening times and how access them. To help you plan ahead before you visit a new place, check the opening times of the building. Members of the public can only access the toilets when the buildings are open. You may need a Radar Key to open the toilet. Some of the places in Newcastle where you can find Changing Place toilets are:

- [Newcastle Civic Centre](#)
- [Northern Stage](#)
- [Newcastle City Library](#)
- [Eldon Square Shopping Centre](#)
- [Discovery Museum](#)
- [Newcastle United Football Club \(NUFC\)](#)
- [Skills for People](#)
- [Life \(Centre for Life\)](#)
- [Elswick Pool](#)
- [Gosforth Pool](#)
- [West Denton \(Outer West\) Pool](#)
- [Star and Shadow Cinema](#)
- [Seven Stories](#)
- [Newcastle University](#): Daysh Building, Herschel Building and Urban Sciences Building
- [Northumbria University](#): C Block Coach Lane Campus,

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## Accessible toilets

[AccessAble](#) website can help you to plan your trips to places like shops, pubs, restaurants, cinemas, theatres, railway stations, hotels, colleges, universities, hospitals and more. They visit and review the accessibility of places in Newcastle. Use their directory of venues to find wheelchair friendly venue, read more about facilities and disabled access available. Such as:

- photos of the facilities
- entrance to the building
- accessible toilets or changing places

[Euan's Guide](#) is a disabled access review website where disabled people, their families, friends and carers can find and share the accessibility of venues around the UK and beyond. The website shares thousands of experiences, helping you to plan activities, days out, short breaks and holidays that suit your needs. You can find reviews of venues and facilities such as, accessible toilets, wet rooms, changing places, accessible accommodation, theatres, cinemas, restaurants, activities and much more. You can search by keyword and category and postcode

[One Strawberry Lane](#) is a working space in the City Centre. The building has an accessible adult changing facility available to anyone who needs it. It includes an accessible shower with hoist and a toilet with emergency pull cord. To use the accessible changing area speak to the host at the entrance of the building when you arrive. The building is open to the public Monday to Friday 9am to 5pm.

[Newcastle Civic Centre](#) and [Northern Stage](#) have accessible toilets designed by [Muscular Dystrophy UK](#) that include a hoist and other specialist equipment. The toilets are open to the

public when the buildings are open.

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## Radar Key – National Key Scheme

The Radar National Key Scheme (NKS) offers disabled people independent access to over 9,000 locked public toilets around the country with one key. Toilets fitted with National Key Scheme (NKS) locks can now be found in shopping centres, pubs, cafes, department stores, bus and train stations and many other locations in the country. Use the [Great British Public Toilet Map](#) to find their location.

You can purchase an N&C Phlexicare Radar Key online from many different retailers of disability products, or you can buy one from [Disability North](#) offices in Gosforth. Please visit [Disability Rights UK website](#) for more information.

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## Culturally appropriate toilets

Newcastle City Council have Lota facilities in Newcastle Civic centre and in some public toilets as of 2025. A Lota is a portable water bidet used often by people from South Asia, Middle East, parts of Africa and Muslim communities

Last updated: June 11, 2026

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## Useful Organisations

### Disability North

**Email:** [reception@disabilitynorth.org.uk](mailto:reception@disabilitynorth.org.uk)

**Website:** [www.disabilitynorth.org.uk](http://www.disabilitynorth.org.uk)

**Telephone:** 0191 2840480

**Address:** The Dene Centre, NE3 1PH

### Disability Rights UK

**Email:** [enquiries@disabilityrightsuk.org](mailto:enquiries@disabilityrightsuk.org)

**Website:** [www.disabilityrightsuk.org](http://www.disabilityrightsuk.org)

**Telephone:** 0330 995 0400

**Address:** Plexal, 14 East Bay Lane , E20 3BS

## AccessAble

**Email:** hello@accessable.co.uk

**Website:** <https://www.accessable.co.uk/organisations/newcastle-city-council/>

**Telephone:** 01438 842 710

**Address:** Unit 7 Arlington Court, SG1 2FS

## Changing Places

**Email:** changingplaces@muscular dystrophyuk.org

**Website:** [www.changing-places.org](http://www.changing-places.org)

**Telephone:** 0207 803 2876

**Address:** 61a Great Suffolk Street, SE1 0BU

## The Great British Public Toilet Map

**Email:** gbtoiletmap@gmail.com

**Website:** <http://greatbritishpublictoiletmap.rca.ac.uk/>

**Telephone:** 0207 803 2876

## One Strawberry Lane

**Email:** roombookings@onestrawberrylane.co.uk

**Website:** <https://www.onestrawberrylane.com/>

**Telephone:** 0207 803 2876

**Address:** One Strawberry Lane , NE1 4BX

## Euans Guide

**Website:** <https://www.euansguide.com/>

**Telephone:** 0207 803 2876

## Newcastle City Council

**Website:** [www.newcastle.gov.uk](http://www.newcastle.gov.uk)

**Telephone:** 0191 278 7878

**Address:** Civic Centre, NE1 8QH

## **Northern Stage**

**Email:** [info@northernstage.co.uk](mailto:info@northernstage.co.uk)

**Website:** [www.northernstage.co.uk](http://www.northernstage.co.uk)

**Telephone:** 0191 230 5151

**Address:** Barras Bridge, NE1 7RH

## **Newcastle City Library**

**Email:** [information@newcastle.gov.uk](mailto:information@newcastle.gov.uk)

**Website:** <https://www.newcastle.gov.uk/services/libraries-culture/your-libraries/city-library>

**Telephone:** 0191 278 7878

**Address:** City Library, NE1 8AX

## **Eldon Square Shopping Centre**

**Email:** [info@eldonsquare.shop](mailto:info@eldonsquare.shop)

**Website:** <https://eldonsquare.co.uk/>

**Telephone:** 0191 261 1891

**Address:** Northumberland Street, NE1 7JB

## **Discovery Museum**

**Email:** [info@discoverymuseum.org.uk](mailto:info@discoverymuseum.org.uk)

**Website:** [www.discoverymuseum.org.uk](http://www.discoverymuseum.org.uk)

**Telephone:** 0191 232 6789

**Address:** Blandford Square, NE1 4JA

## **Newcastle United Football Club (NUFC)**

**Email:** [boxoffice@nufc.co.uk](mailto:boxoffice@nufc.co.uk)

**Website:** <https://www.nufc.co.uk/>

**Telephone:** 0344 372 1892

**Address:** St. James Park , NE1 4ST

## **Skills for People**

**Email:** [information@skillsforpeople.org.uk](mailto:information@skillsforpeople.org.uk)

**Website:** [www.skillsforpeople.org.uk](http://www.skillsforpeople.org.uk)

**Telephone:** 0191 281 8737

**Address:** 4 Glendale Terrace, NE6 1PB

## **Life (Centre for Life)**

**Email:** [info@life.org.uk](mailto:info@life.org.uk)

**Website:** [www.life.org.uk](http://www.life.org.uk)

**Telephone:** 0191 243 8210

**Address:** Life Science Centre, NE1 4EP

## **West Denton Pool & Fitness Centre (Outer West Pool)**

**Email:** [customerservices@gll.org](mailto:customerservices@gll.org)

**Website:** <https://www.better.org.uk/leisure-centre/newcastle/west-denton>

**Telephone:** 0330 123 1500

**Address:** Outer West Pool, NE5 2QZ

## **Gosforth Leisure Centre**

**Website:** <https://www.better.org.uk/leisure-centre/newcastle/gosforth>

**Telephone:** 0191 255 9828

**Address:** Regent Farm Road, NE3 3HD

## **Seven Stories – The Centre for Children’s Books**

**Email:** [info@sevenstories.org.uk](mailto:info@sevenstories.org.uk)

**Website:** [www.sevenstories.org.uk](http://www.sevenstories.org.uk)

**Telephone:** 0845 271 0777

**Address:** 30 Lime Street, NE1 2PQ

## **Star and Shadow Cinema**

**Email:** [info@starandshadow.org.uk](mailto:info@starandshadow.org.uk)

**Website:** [www.starandshadow.org.uk](http://www.starandshadow.org.uk)

**Telephone:** 07938 257 663

**Address:** Warwick Street, NE2 1BB

## **Northumbria University**

**Email:** [course.enquiries@northumbria.ac.uk](mailto:course.enquiries@northumbria.ac.uk)

**Website:** [www.northumbria.ac.uk](http://www.northumbria.ac.uk)

**Telephone:** 0191 3495600

**Address:** Ground Floor, NE1 8ST

## **Newcastle University**

**Website:** <https://www.ncl.ac.uk/>

**Telephone:** 0191 208 6000

**Address:** Newcastle University , NE1 7RU

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## **Related Articles**

[Home adaptations, equipment and aids](#)

[Carer's Allowance](#)

[Disability Living Allowance \(DLA\)](#)

[Nexus TaxiCard Scheme – Accessible Transport](#)

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