Information NOW
Information for people in Newcastle upon Tyne

NHS Business Services Authority

The NHS Business Services Authority (NHSBSA) provides a range of services and schemes which may help you to access free or reduced costs for:

- NHS prescription and dental charges
- sight tests and the cost of glasses
- wigs and fabric supports
- travel and other healthcare expenses

This includes support for people who have a low income.

Last updated: November 3, 2022

Telephone: 0191 232 5371

Telephone note: Switchboard

Website: https://www.nhsbsa.nhs.uk/

Helpline: 0300 330 1343

Low income support scheme. Open Monday to Friday 8am to 6pm, and Saturday 9am to 3pm
Website 2: https://www.nhs.uk/nhs-services/help-with-health-costs/nhs-low-income-scheme-lis/

Twitter: https://twitter.com/nhshealthcosts

Facebook: https://www.facebook.com/NHSBSAHelpWithHealthCosts

Opening Hours: Contact Centre Opening hours
Mon to Fri 8am to 6pm
Sat 9am to 3pm

Address:
Stella House
Goldcrest Way
Newcastle Upon Tyne
NE15 8NY

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Help with health costs

Cost of living support