Information NOW
Information for people in Newcastle upon Tyne

Get Online Newcastle

Get Online Newcastle support people living in Newcastle, to learn digital skills. They run courses at Newcastle City Library including:

- Basic Computer Training: learn the basics of using a computer.
- Introduction to Office, Word, Excel and PowerPoint: learn the basics of Microsoft Office
- Techy Tea Party: bring along your own device and learn how to use it securely

These courses are for Newcastle residents over the age of 18. You need to book a place to take part:

- **online:** if you do not have an email address, use this email address on the form getonline@newcastle.gov.uk.
- visit your local library
- phone their helpline

You will receive a booking confirmation email and a reminder phone call 1 week before the course starts.

Last updated: March 6, 2025

Telephone: 0191 277 8842

Telephone note: Monday to Friday 10am to 2pm Leave a message for a call back

Website: https://new.newcastle.gov.uk/libraries/getting-help-digital-skills

Helpline: 0191 277 8842

Monday to Friday 10am to 2pm Leave a message for a call back
Email: Getonline@newcastle.gov.uk

Website 2: https://www.eventbrite.co.uk/o/newcastle-libraries-3037748424

Opening Hours: Helpline open Monday to Friday, 10am to 2pm
See their website for more details of days and times that courses are taking place

Cost: Free

Address:
Newcastle City Library
Level 4 Charles Avison Building
33 New Bridge Street West
Newcastle Upon Tyne
NE1 8AX

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