

## Get Online Newcastle

Get Online Newcastle support people living in Newcastle, to learn digital skills. They run courses at [Newcastle City Library](#) including:

- [Basic Computer Training](#): learn the basics of using a computer.
- [Introduction to Office, Word, Excel and PowerPoint](#): learn the basics of Microsoft Office
- [Techy Tea Party](#): bring along your own device and learn how to use it securely

These courses are for Newcastle residents over the age of 18. You need to book a place to take part:

- **online**: if you do not have an email address, use this email address on the form [getonline@newcastle.gov.uk](mailto:getonline@newcastle.gov.uk).
- visit your local library
- phone their helpline

You will receive a booking confirmation email and a reminder phone call 1 week before the course starts.

Last updated: March 6, 2025

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**Telephone:** 0191 277 8842

**Telephone note:** Monday to Friday 10am to 2pm Leave a message for a call back

**Website:** <https://new.newcastle.gov.uk/libraries/getting-help-digital-skills>

**Helpline:** 0191 277 8842

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**Email:** [Getonline@newcastle.gov.uk](mailto:Getonline@newcastle.gov.uk)

**Website 2:** <https://www.eventbrite.co.uk/o/newcastle-libraries-3037748424>

**Opening Hours:** Helpline open Monday to Friday, 10am to 2pm  
See their website for more details of days and times that courses are taking place

**Cost:** Free

**Address:**

Newcastle City Library  
Level 4 Charles Avison Building  
33 New Bridge Street West  
Newcastle Upon Tyne  
NE1 8AX

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## Related Articles

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[Making your computer or mobile device easier to use](#)

[Adult learning, skills and training](#)

[Getting online and using digital equipment](#)

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