Accessible venues in Newcastle

Find accessible venues in Newcastle

When planning a trip to Newcastle you need to know if the place that you want to visit is accessible. Help is available to make your visit as easy as possible.



AccessAble surveys places in Newcastle such as museums, restaurants, bars and visitor attractions. Then assesses their accessibility.

Search their access guides to find out about the place you want to visit to help you prepare. The guides include photos and lots of details about the venue and service.

You can find out if the venue:

- is easy to enter
- has accessible toilets or changing places
- is wheelchair friendly
- has steps at the entrance or inside
- uses a hearing loop
- has a lift
- has parking on site or nearby
- provides access to closed captions or audio description or BSL is available

Visit AccessAble to search all of the venues in Newcastle (and the UK and Ireland) that have been assessed for their accessibility to prepare for your next trip.

EuansGuide.com is a disabled access review website where disabled people, their families, friends and carers can find and share the accessibility of venues around the UK. Organisations and people can register as users on the website and can add information about a venue.

Wheelmap.org is a map based website that helps you find wheelchair accessible places. Its free and open to the public to mark wheelchair accessible places. It uses a traffic light system of **Green**: fully wheelchair accessible, **Amber**: partly wheelchair accessible and **Red**: not wheelchair accessible.

Thinking about the accessibility of a venue

There are some simple questions to ask about a venue to consider how accessible it is for others. Please view the resources section for more detailed information.

Entrance

Is the entrance and doorway accessible for people with wheelchairs, visual impairments or issues with mobility?

Is the main entrance easy to find and can you clearly view outside from the entrance?

Reception

Is there someone at your reception who can help if people need support?

Are signs easy to understand and clear?

Toilets

Are there accessible toilets and do people need a Radar key to access?

Is there a Changing Places toilet?

Read more about Accessible and public toilets

Lifts

Is the lift wide enough for a wheelchair and another person to enter?

Does the lift have accessible features such as audio floor announcements, braille buttons, buttons at a suitable height for wheelchair users?

Rooms

Are there any heavy doors, steps or other things that could be a barrier to entering or exiting a room?

Are there induction loops in rooms for people with hearing impairments

Are there any mats, rugs or wires that could cause an issue for someone with a physical disability, visual impairment or a dementia diagnosis?

Is there a quiet room or space so people can step out of the main room or rooms?

Lighting

Can you control the lighting through different lights or have a dimmer switch for the main lights?

Is the lighting bright enough for people that need interpreters or lip read?

If there will be any flickering lights, strobe lighting or flash photography, have you gave a warning to people?

Fire Exits

What happens and what support is available if there is an emergency for people with disabilities?

Are there accessible emergency exits?

Guide or Service Dogs

Does your venue allow for guide dogs and service dogs?

Can you provide water and open space outdoors for a dog?

Resources

Checking the accessibility of an event or venue from Scope UK

Dementia-friendly environment checklist from Alzheimer's Society

Venues and accessibility guide from Seeds for Change

Creating an Access Guide – Community-Led Co-design Kit – guidance and document templates for creating an access guide for an event or venue.

Last updated: April 10, 2025

Useful Organisations

AccessAble

Email: hello@accessable.co.uk

Website: https://www.accessable.co.uk/organisations/newcastle-city-council/

Telephone: 01438 842 710

Address: Unit 7 Arlington Court, SG1 2FS

One Strawberry Lane

Email: roombookings@onestrawberrylane.co.uk

Website: https://www.onestrawberrylane.com/

Address: One Strawberry Lane , NE1 4BX

Newcastle Libraries

Email: information@newcastle.gov.uk

Website: www.newcastle.gov.uk/leisure-libraries-and-tourism/libraries

Telephone: 0191 278 7878

Address: Newcastle City Library, NE1 8AX

North East Museums

Email: info@northeastmuseums.org.uk

Website: https://www.northeastmuseums.org.uk/

Telephone: 0191 232 6789

Address: Discovery Museum, NE1 4JA

Newcastle Parks and Allotments

Website: https://new.newcastle.gov.uk/parks-and-allotments

Address: Ouseburn Parks Visitor Centre , NE7 7BQ

Euans Guide

Website: https://www.euansguide.com/

Related Articles

Accessible and public toilets

Accessible information

Nexus TaxiCard Scheme – Accessible Transport

Parks, gardens, forests and woodlands

Museums and attractions

Public Spaces for hire