InformationNOW
Information for people in Newcastle upon Tyne

Fire Safety

Many house fires can be prevented by following these simple steps.

Basic Fire Safety

1. Test your smoke alarm every week
2. Don't overload electrical sockets. (13 amps maximum extension leads)
3. Don't charge phones of devices overnight
4. Use appliances like washers, tumble dryers and dishwashers during the day when you're at home
5. Don't leave cooking unattended
6. Keep kitchens clean and tidy
7. Keep scarves, long hair and loose clothing aware from cooking flames and pans
8. Switch oven and hobs off after use
9. Keep exits and stairs clear and free from clutter
10. Make sure candles and cigarettes are properly extinguished
11. No smoking in bed
12. Switch off fires and heaters before going to bed
13. Keep phones and keys nearby at bedtime

If there is a fire get out and stay out. Call 999

Home safety checks

Tyne & Wear Fire & Rescue Service (TWFRS) offer a free home fire safety check to anyone living in the Tyne & Wear area. The Home Safety Check looks for risks in your home, and gives you fire safety information and advice. The Fire Service also offer Safe & Well visits for people over the age of 65 or those most at risk. They can check for hazards in your home that could lead to you falling and getting hurt. They can help with advice and make small changes or provide some small pieces of equipment to help you stay safe at home.

> **You can complete a quick home fire safety check from TWFRS here. It will take you through your home one room at a time asking fire safety questions. At the end, you will receive a personalised fire safety action plan.**

Tyne & Wear Fire & Rescue Service (TWFRS) have community venues at:

- **West Denton Community Fire Station**
- **Byker Community Fire Station**
- **Newcastle Central Community Fire Station**

Know your fire escape plan

Knowing how to escape your home in case there is a fire can save lives. Take a moment to plan your escape and make sure everyone in your household knows it too

- Your main escape route is likely your usual way in and out of your home
- Identify second and third escape routes in case the main one is blocked
- Remember, windows should only be used as a last resort

Rental and leasehold homes

If you rent a property or own a leasehold, it is your landlord, housing provider or management company's responsibility to provide an emergency evacuation plan

Multi storey or high rise buildings.

Most high-rise blocks are built to delay the spread of fire for up to an hour. However, it is important to understand what to do if a fire starts. For buildings that are 7 storeys or at least 18 metres high a principal accountable person manages the fire and structural safety risks and fire escape plan. For many people this will be your landlord, housing provider or management company, but an individual can be the principal accountable person if they are the owner of the building or are named on the leasehold as responsible for the maintenance of common parts.

High-Rise Building Safety Residents' Group is for people who live in a Newcastle City Council multi-storey flat and are interested in fire and structural safety. The group meets on a regular basis, in person and online, to discuss building safety within Newcastle City Council high-rise blocks. If you would like to be involved you can contact them by phone on 0191 211 5400 or getinvolved@newcastle.gov.uk.

Night Time Checklist

Before you go to bed, taking a few extra minutes to check your home can significantly reduce the risk of fire. Many fires start at night when everyone is asleep, so it's important to:

1. Turn off and unplug electrical appliances, unless they're designed to be left on
2. Unplug phone and devices
3. Turn heaters and fires off
4. Turn cookers and hobs off
5. Don't leave washing machines, tumble dryers or dishwashers on overnight

6. Put out cigarettes and candles
7. Close the doors to each room
8. Make sure exits and stairs are kept clear
9. Keep phones and door keys nearby
10. If there is a fire: Get out. Stay Out. Call **999**

Other useful information

- **When clutter and hoarding can become a problem**
- **Electrical safety**
- **Making your home safer**
- **Falls Prevention**
- **Emollients and fire safety**

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Useful Organisations

Tyne and Wear Fire and Rescue Service (TWFRS)

Email: enquiries@twfire.gov.uk

Website: www.twfire.gov.uk

Telephone: 0191 444 1500

Address: Nissan Way, SR5 3QY

Byker Community Fire Station

Email: byker@twfire.gov.uk

Website: http://www.twfire.gov.uk/yourarea/newcastle/byker

Telephone: 0191 444 1140

Address: Byker Community Fire Station, NE6 1EH

Newcastle Central Community Fire Station

Email: newcastlecentral@twfire.gov.uk

Website: http://www.twfire.gov.uk/yourarea/newcastle/newcastle-central/

Telephone: 0191 444 1108

Address: Newcastle Central Community Fire Station, NE4 6HL

West Denton Community Fire Station

Email: WestDenton@twfire.gov.uk

Website: http://www.twfire.gov.uk/yourarea/newcastle/west-denton

Telephone: 0191 444 1000

Address: West Denton Community Fire Station, NE5 2RB

999 Emergency Services – Fire, Police, Ambulance and Coast Guard

Website: https://www.gov.uk/guidance/999-and-112-the-uks-national-emergency-numbers

Telephone: 999

Related Articles

Making your home safer

Electrical safety

Falls prevention

When collecting clutter or hoarding can become a problem

Emollients and fire safety