Information NOW
Information for people in Newcastle upon Tyne

Action for Warm Homes

If you or someone you know can't afford to heat their home then they are here to help. They offer a range of advice and support directly to people in need and to their advocates, frontline workers and other intermediaries. This is a free support service for people in England and Wales on their energy bills and keeping warm and safe in their home. You can ring, make an online referral or text chat on Facebook. They also use SignVideo and BSL interpreters. They have information about Smart meters.

Last updated: January 18, 2022

Website: https://www.nea.org.uk/

Helpline: 0800 304 7159

Busy and you may find it quicker to complete an online referral
Website 2: https://www.nea.org.uk/wash-advice/wash-referral/

Twitter: https://twitter.com/nea_ukcharity

Facebook: https://www.facebook.com/WarmSafeAdvice

Youtube: https://www.youtube.com/user/neaukcharity

Opening Hours: Monday to Friday
10 am to 12 noon

Cost: Free

Address:
West One
Forth Banks
Newcastle upon Tyne
NE1 3PA

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