

Care and Repair Newcastle at Newcastle City Council

Care and Repair Newcastle is a home improvement agency. They help people to adapt their homes who are unable to do so themselves. They support disabled people, older people and vulnerable people to live independently and safely at home for longer. To use this service you will need to meet their eligibility criteria. This may also be means tested. Contact them for more information. They can help you to:

- apply for a **Disabled Facilities Grant (DFG)** to pay for adaptations to your home
- access loan equipment such as a stair lift, ceiling track hoist or ramp
- arrange for approved contractors to carry out adaptations to your home
- get information and advice on moving home if it's not possible to make changes to your home
- apply for a Gas Safety Grant
- apply for Minor Adaptations and Repairs Service (MARS) who can help you to make small changes to your home. Such as, fitting hand or grab rails

You can speak to [Adult Social Care at Newcastle City Council](#) to have a conversation about your care and support needs.

Last updated: November 7, 2025

Telephone: 0191 211 5836

Telephone note: Care and Repair Newcastle

Telephone 2: 0191 277 1219

Telephone 2 note: Minor Adaptations and Repairs Service (MARS)

Website: www.careandrepairnewcastle.co.uk

Email: careandrepairnewcastle@newcastle.gov.uk

Address:

Care and Repair Newcastle
Newcastle City Council
9th Floor Civic Centre
Newcastle upon Tyne
NE1 8QN

Related Articles

[How to pay for adaptations to your home](#)

[Home adaptations, equipment and aids](#)

[Getting repairs and decorating done](#)