

Jobcentre Plus

Jobcentre Plus can help you to find a job, get back in to work, set up your own business or become self employed. Contact them to make a new benefit claim or ask questions about your appointments or existing benefits including:

- Jobseeker's Allowance
- Income Support
- Incapacity Benefit
- Employment and Support Allowance
- Universal Credit
- Bereavement Benefit
- Maternity Allowance

They have 2 addresses in Newcastle:

Newcastle City Centre: One Cathedral Square, Mosley St, Newcastle upon Tyne, NE1 1EE

Newcastle East: Coquet House, Clifford Street, Byker, Newcastle upon Tyne, NE6 1PH

[Find your local Job Centre](#) on their website.

They can provide a [Video relay service for British Sign Language \(BSL\) users](#) and Relay UK service for people unable to hear or speak on the phone

Last updated: October 7, 2025

Telephone: 0800 169 0190

Telephone note: Newcastle office

Telephone 2: 18001 then 0800 055 6688

Telephone 2 note: Relay UK

Website: <https://www.gov.uk/contact-jobcentre-plus>

Helpline: 0800 169 0310

Job Centre Plus Helpline Monday to Friday, 8am to 5pm

Textphone: 0800 023 4888

Email: contact-.dwp1@dwp.gsi.gov.uk

Cost: Free

Address:

Newcastle City
1 Cathedral Square
Moseley Street
Newcastle upon Tyne
NE1 1EE

Related Articles

[Jobseeker's Allowance \(JSA\)](#)

[Looking for a job or work](#)

[Looking after someone](#)

[Starting your own business or self employment](#)

[Christmas and New Year holiday opening times for support services](#)