

## **Jobcentre Plus**

Jobcentre Plus can help you to find a job, get back in to work, set up your own business or become self employed. Contact them to make a new benefit claim or ask questions about your appointments or existing benefits including:

- Jobseeker's Allowance
- Income Support
- Incapacity Benefit
- Employment and Support Allowance
- Universal Credit
- Bereavement Benefit
- Maternity Allowance

They have 2 addresses in Newcastle:

Newcastle City Centre: One Cathedral Square, Mosley St, Newcastle upon Tyne, NE1 1EE

Newcastle East: Coquet House, Clifford Street, Byker, Newcastle upon Tyne, NE6 1PH

Find your local Job Centre on their website.

They can provide a <u>Video relay service for British Sign Language (BSL) users</u> and Relay UK service for people unable to hear or speak on the phone

Last updated: October 7, 2025

Telephone: 0800 169 0190

**Telephone note:** Newcastle office

**Telephone 2:** 18001 then 0800 055 6688

Telephone 2 note: Relay UK

Website: https://www.gov.uk/contact-jobcentre-plus

**Helpline:** 0800 169 0310

Job Centre Plus Helpline Monday to Friday, 8am to 5pm

Textphone: 0800 023 4888

Email: contact-.dwp1@dwp.gsi.gov.uk

Cost: Free

Address:

Newcastle City 1 Cathedral Square Moseley Street Newcastle upon Tyne NE1 1EE

## **Related Articles**

**Incapacity Benefit** 

Jobseeker's Allowance (JSA)

Looking for a job or work

Looking after someone

Starting your own business or self employment

Christmas opening times for support services