

Connected Voice Advocacy

Connected Voice Advocacy provide <u>advocacy services</u> to help you to get your voice heard. An Advocate will help you speak up for yourself, find out about your rights, explore your options, make decisions and choices or get services or support:

Health and care advocacy: They help adults in Newcastle and Gateshead who need support with health and care issues. This includes people who are:

- Ethnically marginalised communities
- Mental health needs or Learning Disabilities
- Physical Disabilities
- Over 55 years old
- Lesbian, Gay, Bisexual and/or Transgender
- Refugees and Asylum Seeker

Hate crime advocacy: supports people across Northumberland, Tyne and Wear who have experienced or are at risk of hate crime.

DIY Advocate®: DIY Advocate® is an online tool to work through problems. It helps organise your problem step by step, think about your options, make decisions, get more information and make an action plan. It gives you tools to make your voice heard and have your rights upheld. It can help you get the services you need.

Help through crisis project: Connected Voice Advocacy also deliver advocacy support as part of the <u>Help through crisis project</u> in partnership with <u>North East Law Centre</u> and <u>Changing</u> Lives. The project helps individuals in Newcastle who are experiencing crisis and hardship

You can refer yourself or someone else to Connected Voice Advocacy on their website

This service is ran by <u>Connected Voice</u>. They are commissioned by North East and North Cumbria Integrated Care Board.

Last updated: October 30, 2025

Telephone: 0191 235 7013

Website: http://www.connectedvoice.org.uk/services/advocacy

Fax: 0191 230 5640

Email: advocacy@connectedvoice.org.uk

Website 2: https://www.connectedvoice.org.uk/services/advocacy/hate-crime-advocacy

Twitter: https://twitter.com/CVAdvocacy

Facebook: https://www.facebook.com/ConnectedVoiceAdvocacy

Opening Hours: Monday to Friday 9am to 5pm

Cost: Free

Address:

One Strawberry Lane Newcastle upon Tyne

NE1 4BX

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How to make a complaint about Adult Social Care services

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Making decisions and your mental capacity

Adult abuse

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Advocacy support to get your voice heard

How to use your GP surgery well

Introduction to Adult Social Care

Hate crime

Migraine

Lesbian, Gay, Bisexual, Transgender, Queer/Questioning + (LGBTQIA+) support and groups in Newcastle

Support for your rights as a LGBTQ+ person