Information NOW
Information for people in Newcastle upon Tyne

Nexus

Nexus provides, plans and promotes public transport in Tyne and Wear. The Nexus website provides information for all public transport information in Tyne & Wear including a Journey Planner.

Services available from Nexus include:

- **Tyne and Wear Metro**
- **Bridge Card** for people who need extra help on public transport
- **English National Concessionary travel scheme** for those with a disability and older people
- **Metro Gold card**

Last updated: March 16, 2026

Website: www.nexus.org.uk

Helpline: 0191 20 20 747

Customer Service Centre - Monday to Friday, 9am to 5pm.
Email: customerservices@nexus.org.uk

Cost: Free

Address:
The Spark
Newcastle Helix
St James Boulevard
Newcastle upon Tyne
NE4 5DE

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