

## **Tyne and Wear Metro**

The Tyne and Wear Metro is public transport across Newcastle, Gateshead Sunderland, North and South Tyneside. The metro can connect you with other local public transport services throughout the North East.

See their website for more details on ticket prices. You can buy day passes, single trip tickets and pay as you go passes. They provide reduce cost travel options such as:

- concessionary travel passes to people over the age of 66 or with a certain disability or medical condition
- free travel to up to 3 children aged 11 with a fare-paying adult. This includes someone with a Gold Card
- The Nexus Pop card gives under 16 year olds discounted travel on the metro

They are working to reduce anti social behaviour on the metro. You can text to discreetly report any issues that you don't need a police response such as vaping, smoking, vandalism or graffiti.

**Nexus** runs the metro. They are the Tyne and Wear Passenger Transport Executive.

Last updated: November 10, 2023

Telephone: 0191 2033 666

**Telephone note:** text the control room for an incident on the platform

**Telephone 2:** 0191 203 3199

**Telephone 2 note:** Customer Relations

**Telephone 3:** 0191 203 3666

**Telephone note 3:** To report non-emergency incidents

Website: http://www.nexus.org.uk/metro

Fax: 0191 203 3319

Textphone: 66777

Email: contactmetro@nexus.org.uk

**Twitter:** https://twitter.com/My\_Metro

Facebook: https://www.facebook.com/mymetrotw

Cost: There may be a cost to this service/support

Address:

Customer Relations Tyne and Wear Metro Metro Control Centre South Gosforth Newcastle upon Tyne NE3 1YT

## **Related Articles**

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Anti-social behaviour

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