

Newcastle City Council: Council Tax Enquiries

Contact Newcastle City Council if you have any questions about council tax or about your account. They have an online contact form on their website. You will need your reference number and the address of your property when you contact the Council.

You can also register with Newcastle City Council's MyAccount which is a free, interactive and secure online service that allows you to access council tax, housing benefit (including a landlord service) and business rates, 24 hours a day, 7 days a week at www.newcastle.gov.uk/myaccount.

Last updated: February 23, 2023

Telephone: 0191 278 7878

Telephone note: Main switchboard ask for 'council tax'. Closed Wednesday.

Website: <https://www.newcastle.gov.uk/counciltax>

Opening Hours: The phone lines are open Monday from 8am to 6pm.
Tuesday, Thursday and Friday from 8:30am to 4pm.
The phoneline is closed on a Wednesday.

Address:

Council Tax Section
Revenues Department
Newcastle upon Tyne
NE1 8QH

Related Articles

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[Support for people with low incomes](#)