

## Housing Benefit enquiries at Newcastle City Council

For any enquiries regarding housing benefit, discretionary payments or overpayment please use the [Newcastle City Council](#) website.

You can also register with Newcastle City Council's MyAccount which is a free, interactive and secure online service that allows you to access council tax, housing benefit (including a landlord service) and business rates, 24 hours a day, 7 days a week at [www.newcastle.gov.uk/myaccount](http://www.newcastle.gov.uk/myaccount).

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**Telephone:** 0191 278 7878

**Telephone note:** ask for Council Tax

**Website:** <https://www.newcastle.gov.uk/services/benefits/housing-benefit/housing-benefit-and-council-tax-reduction-useful-forms>

**Website 2:** <https://www.newcastle.gov.uk/services/council-tax/how-pay-your-council-tax/council-tax-tell-us-about-any-changes>

**Opening Hours:** The phone lines are open from 8am to 6pm from Monday to Thursday and from 8am to 4.30pm on a Friday. Closed on a Wednesday.

**Address:**

Benefits Department  
Newcastle City Council  
Civic Centre  
Newcastle upon Tyne  
NE1 8QH

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## Related Articles

[Housing Benefit](#)