Information NOW
Information for people in Newcastle upon Tyne

Newcastle Council Housing Services

Newcastle Council Housing provides affordable homes to rent to people in Newcastle. They have a range of houses available to rent. This includes supported housing for older people to live independently, falls prevention service and support for young people to rent a home. You can apply for a council home online or get help to apply if you need it.

People who rent their home from the council can get support with:

- finding and applying for council housing
- housing repairs, damp or mould
- money and debt advice
- anti social behaviour
- finding a job
- adapting your home
- paying your rent bill
- gas safety checks
- emergency housing
- digital skills
- furniture rental and beds
- mutual housing exchange with another social housing tenant
- caretaker support in multi-storey buildings
- Housing Plus sheltered and assisted living

Last updated: December 17, 2025

Telephone: 0191 278 7878

Telephone note: ask the department that you need such as: housing, repairs, Newcastle Furniture Service

Website: https://new.newcastle.gov.uk/housing/council-housing/

Minicom: 0191 278 7727

Email: council.housing@newcastle.gov.uk

Twitter: https://twitter.com/NCCHousing

Facebook: https://www.facebook.com/pages/Your-Homes-Newcastle

Cost: There may be a cost to this service/support

Address:
Newcastle City Council
Benton Park Road Offices
Benton Park Road
Newcastle upon Tyne
NE7 7LX

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