

Newcastle Council Housing Services

Newcastle Council Housing provides affordable homes to rent to people in Newcastle. They have a range of houses available to rent. This includes supported housing for older people to live independently, falls prevention service and support for young people to rent a home. You can apply for a council home online or get help to apply if you need it.

People who rent their home from the council can get support with:

- [finding and applying for council housing](#)
- housing repairs, damp or mould
- money and debt advice
- anti social behaviour
- finding a job
- adapting your home
- paying your rent bill
- gas safety checks
- emergency housing
- digital skills
- furniture rental and beds
- mutual housing exchange with another social housing tenant
- caretaker support in multi-storey buildings
- [Housing Plus sheltered and assisted living](#)

Last updated: December 17, 2025

Telephone: 0191 278 7878

Telephone note: ask the department that you need such as: housing, repairs, Newcastle Furniture Service

Website: <https://new.newcastle.gov.uk/housing/council-housing/>

Minicom: 0191 278 7727

Email: council.housing@newcastle.gov.uk

Twitter: <https://twitter.com/NCCHousing>

Facebook: <https://www.facebook.com/pages/Your-Homes-Newcastle>

Cost: There may be a cost to this service/support

Address:

Newcastle City Council
Benton Park Road Offices
Benton Park Road
Newcastle upon Tyne
NE7 7LX

Related Articles

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[Digital support](#)

[Dealing with debt](#)

[Noise nuisance](#)

[Anti-social behaviour](#)

[Ways to report crime and community safety issues](#)

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[Choosing a care home](#)

[Getting repairs and decorating done](#)

[Help with energy problems and how to pay for them](#)

[Dealing with rubbish and pests](#)

[Help with gardening](#)

[Getting advice about your landlord or housing issues](#)

[How to pay for adaptations to your home](#)

[Thinking about moving home?](#)

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[Practical help to move home](#)

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