

Newcastle Council Housing Services

Newcastle Council Housing provides affordable homes to rent to people in Newcastle. They have a range of houses available to rent. This includes supported housing for older people to live independently, falls prevention service and support for young people to rent a home. You can apply for a council home online or get help to apply if you need it.

People who rent their home from the council can get support with:

- finding and applying for council housing
- housing repairs, damp or mould
- money and debt advice
- · anti social behaviour
- finding a job
- · adapting your home
- paying your rent bill
- gas safety checks
- emergency housing
- digital skills
- furniture rental and beds
- mutual housing exchange with another social housing tenant
- caretaker support in multi-storey buildings
- Housing Plus sheltered and assisted living

Last updated: March 14, 2025

Telephone: 0191 278 7878

Website: https://new.newcastle.gov.uk/housing/council-housing/

Helpline: 0191 278 7878

Main switchboard for emergency repairs

Minicom: 0191 278 7727

Email: council.housing@newcastle.gov.uk

Twitter: https://twitter.com/NCCHousing

Facebook: https://www.facebook.com/pages/Your-Homes-Newcastle

Cost: There may be a cost to this service/support

Address:

Newcastle City Council Benton Park Road Offices Benton Park Road Newcastle upon Tyne NE7 7LX

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Dealing with debt

Noise nuisance

Anti-social behaviour

Ways to report crime and community safety issues

Paying for Adult Social Care

Choosing a care home

Getting repairs and decorating done

Help with energy problems and how to pay for them

Dealing with rubbish and pests

Help with gardening

Getting advice about your landlord or housing issues

How to pay for adaptations to your home

Thinking about moving home?

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Housing for older people

Practical help to move home

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European Union Settlement Scheme (EUSS)

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