Tyne and Wear Fire and Rescue Service (TWFRS)

Tyne and Wear Fire and Rescue Service (TWFRS) offer Home Safety Checks to anyone living in the Tyne & Wear area. They can arrange to visit your home to check for fire risks and help with smoke alarms. They will give you fire safety information and advice. The Fire Service also offer Safe & Well visits for people over the age of 65. They can check for hazards in your home that could lead to you falling and getting hurt. They can help with advice and make small changes or provide some small pieces of equipment to help you stay safe at home.

You can **carry out your own fire safety check for your home** online and set reminders to check your smoke alarms.

They have community venues at:

- **West Denton Community Fire Station**
- **Byker Community Fire Station**
- **Newcastle Central Community Fire Station**
- **Gosforth Community Fire Station**

Relay UK is the emergency text messaging service for deaf, hard of hearing, or speech-impaired people to contact emergency services.

Last updated: October 8, 2026

Telephone: 0191 444 1500

Telephone note: Main office

Telephone 2: 999

Telephone 2 note: Emergencies only

Telephone 3: 0800 032 7777

Telephone note 3: Home safety check

Website: www.twfire.gov.uk

Fax: 0191 444 1512

Email: enquiries@twfire.gov.uk

Website 2: https://www.safelincs.co.uk/hfsc/

Twitter: https://twitter.com/tyne_wear_frs

Facebook: https://www.facebook.com/twfrs

Youtube: https://www.youtube.com/user/TWFRS

Cost: Free

Address:
Nissan Way
Washington
Sunderland
Tyne and Wear
SR5 3QY

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