

Northumbrian Water

Northumbrian Water is the water supplier for the north east of England. They can help you

- to pay your bills
- save money and water
- apply for extra assistance
- register on priority services register (PSR)
- get a water meter fitted
- report a leak or a flood

If you are struggling to pay your bills you can contact them to find out if you qualify for any discounts.

Read more about the [Priority Services Register](#) or [help with your water supply](#)

Last updated: February 1, 2024

Telephone: 0800 393 084

Telephone note: Leakline

Telephone 2: 0800 328 7648

Telephone 2 note: Floodline

Telephone 3: 0845 604 7468

Telephone note 3: Head Office switchboard

Website: www.nwl.co.uk

Helpline: 0345 733 5566

Minicom: 08547 231 254

Twitter: <http://twitter.com/NorthumbrianH2O>

Address:

Customer Centre
PO Box 300
Durham

Related Articles

[Water Supply](#)

[What to do in extreme weather](#)