

HM Passport Office

HM Passport Office is located in Durham. You can apply for a new passport or renew your existing passport online. Please include your address when you submit the form. You can contact them by telephone or visit them in person, but you must book an appointment. There is an online Fast Track service. Don't travel without a passport.

Telephone enquiries: 0300 222 0000

[Track your application](#) using the application reference PEX which will come through by email or text if you used the online application process.

To inform HM Passport Office of a death use the **[Tell us Once](#)** service.

Last updated: June 7, 2022

Website: <https://www.gov.uk/find-regional-passport-office>

Helpline: 0300 222 0000

Textphone: 0300 222 0222

Website 2: <https://www.gov.uk/apply-renew-passport>

Opening Hours: Monday to Friday, 8am to 8pm Saturday, Sunday and public holidays, 9am to 5:30pm

Cost: There may be a cost to this service/support

Address:
Durham Passport Office
Freeman's Reach,
Durham
DH1 1SL

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[When someone dies: a practical guide](#)