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Information for people in Newcastle upon Tyne

Northumbria Victim and Witness Service

Northumbria Victim and Witness Service put victims of crime at the heart of our service, ensuring they are given help and support to cope and recover from the difficult experience they have faced.

Whoever the victim and whatever the crime, Northumbria Victims & Witness Service will always put them first and give the best possible support, care and advice.

Northumbria Victim and Witness Service provides free and confidential help to victims and indirect victims of crime. Their services include:

- confidential support
- emotional and practical support
- help to access other support agencies, such as counselling and therapy.
- crime prevention advice
- support through court
- Restorative Justice where victims can communicate the real impact of a crime to the offender

Last updated: October 9, 2026

Telephone: 0800 011 3116

Telephone note: Monday to Friday 9am to 4pm

Website: https://nvws.northumbria.police.uk

Textphone: 07984 446858

Email: VictimWitnessSupport@northumbria.police.uk

Opening Hours: Monday to Friday
9am to 4pm

Address:
Northumbria Police,
Forth Banks,
Newcastle
NE13PH

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