Child Benefit Office

The Child Benefit Office can help you to:

- claim child benefit
- report a change in your circumstances
- update your details

You can ring their freephone number, use their online enquiry form, download their app or send them a letter by post.

This is a government service provided by HM Revenues and Customs

Last updated: June 12, 2024

Telephone: 0300 200 3100

Telephone 2: +44 161 210 3086

Telephone 2 note: Outside the UK only

Telephone 3: 18001

Telephone note 3: Relay UK if you cannot hear or speak on the phone: dial 18001 then 0300 200 3100

Website: https://www.gov.uk/contact-child-benefit-office

Opening Hours: Monday to Friday, 8am to 6pm
Closed weekends and bank holidays.

Address:
HM Revenue and Customs - Child Benefit Office
PO Box 1
Newcastle upon Tyne
NE88 1AA

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