

West End Refugee Service (WERS)

West End Refugee Service (WERS) supports people seeking sanctuary and refugees in Newcastle upon Tyne. They offer support, face-to-face, drop in, by telephone, by appointment and home visits.

Join WERS Every Wednesday at 11:30am – 01:30pm at the Westgate Baptist Church (NE4 6NX) for their Weekly Welcome to meet other people, play games and spend time together – free meal provided. [See video](#)

Drop-in at WERS takes place from Monday to Thursday between 10am and 4pm at their office (NE4 5JE)

Their support includes:

- **Information, advice and advocacy:** on issues that you need help with such as, housing, education, health, benefits, education, accessing legal advice.
- **Material support:** free food, toiletries and essential items
- **SkillsMatch** to find volunteering opportunities in Newcastle that match your skills, experiences and interests. Develop skills, experience, practice English and meet new people
- **Campaigning, education** and training programmes
- **Volunteering opportunities:** such as administration tasks, supporting refugees with information.
- **Sports:** weekly football sessions. Weekly yoga sessions. Badminton and table tennis sessions in collaboration with [Welcome to Badminton](#), Mondays 2pm to 4pm.

WERS is a Wellbeing Hub. They're a warm welcoming place to spend time in Newcastle. They offer a range of support such as hot drinks, free Wi-Fi, place to charge your devices, information, advice and more. Read more about [Wellbeing Hubs](#)

Wellbeing hub open Monday to Thursday 10am to 4pm.

Last updated: April 10, 2025

Telephone: 0191 273 7482

Telephone note: Monday to Wednesday, 10am to 1pm

Website: www.wers.org.uk

Fax: 0191 256 7862

Email: info@wers.org.uk

Website 2: <https://www.wers.org.uk/events>

Twitter: <https://twitter.com/WestEndRefugee>

Facebook: <https://www.facebook.com/pages/WERS-West-End-Refugee-Service/399194936820989>

Youtube: <https://www.youtube.com/user/WERSvideos/>

Opening Hours: Drop-in: Monday to Thursday 10am - 4pm at WERS

Wednesday - Weekly Welcome: 11:30am - 1:30pm at the Westgate Baptist Church (NE4 6NX)

Cost: Free

Address:

St Philip's Vicarage
St Philip's Close
Arthur's Hill
Newcastle upon Tyne
NE4 5JE

Related Articles

[Immigration and Asylum](#)

[Support for Asylum Seekers and Refugees](#)

[How you can help refugees and asylum seekers](#)

[Wellbeing Hubs](#)