

## Bernicia

Bernicia is a social housing provider that provides homes to rent at an affordable rate to people in the North East. Visit their website to find homes available at the moment. They run a supported living scheme in Newcastle called [Bowmont House](#). This is a extra care housing to help you live independently in a flat with personalised support. There is a care staff on site to provide additional support.

They provide help and support to their tenants. You can get help with:

- home repairs and maintenance
- money, debt and benefits advice
- personal and home safety
- finding work or training
- paying your rent in a way that suits you

Last updated: March 28, 2025

---

**Telephone:** 0344 800 3800

**Website:** <https://www.bernicia.com/>

**Helpline:** 0344 800 3800

*Emergency 24 hour help*

**Email:** [contact@bernicia.com](mailto:contact@bernicia.com)

**Twitter:** <https://twitter.com/berniciagroup>

**Opening Hours:** Monday to Thursday 8.30am to 5pm (opens 9am Tuesday)  
Friday 8.30am to 4.30pm

**Cost:** There may be a cost to this service/support

**Address:**

Bernicia HQ  
Oakwood Way  
Ashwood Business Park  
Ashington, Northumberland  
NE63 0XF

---

## Related Articles

[Getting advice about your landlord or housing issues](#)

[Housing for older people](#)

[Supported housing](#)

[Housing: buying or renting in Newcastle](#)

[Getting repairs and decorating done](#)

[Having problems with home maintenance?](#)