

## Newcastle Private Rented Service at Newcastle City Council

Newcastle Private Rented Service give free help and advice to people who rent or would like to rent a home in Newcastle. They also give advice and support to private landlords.

Their free tenants support service can help you:

- check your tenancy agreement
- get references
- look after your home
- pay your rent if you are struggling
- debt and budget advice
- rent deposit scheme
- eviction advice
- dispute resolution
- find a home that meets Newcastle Housing accreditation standards
- online tenants toolkit with information and advice

Help for private landlords includes:

- online and face to face training
- free advice and support to help you manage your property
- advertising properties
- tenant referencing
- Tenant Finder Service
- empty Homes grants to help bring properties up to the Newcastle Accreditation Scheme standards
- Landlords information and advice toolkit

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**Telephone:** 0191 277 1438

**Website:** [www.privaterentedservice.co.uk](http://www.privaterentedservice.co.uk)

**Email:** [privaterentedservice@newcastle.gov.uk](mailto:privaterentedservice@newcastle.gov.uk)

**Cost:** Free

**Address:**

Fairer Housing Unit  
9th Floor, Civic Centre  
Barras Bridge  
Newcastle Upon Tyne  
NE1 8QN

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