

## Complaints and Compliments at Newcastle City Council

Complaints and Compliments at Newcastle City Council can help if you are not happy with the service that you receive from the Council, or if you feel that something has gone wrong. If something has gone well, you can send them a compliment about the service too. Your feedback helps to improve the services.

Visit their website for more details about how to make a complaint or send a compliment about these services:

- Adult Social Care
- Children's Social Care
- schools
- Councillors
- housing
- all other council services such as, bins and roads

You can use their online form to send your feedback and find out how to get help to make a complaint if you need it.

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**Telephone:** 0191 278 7878

**Telephone note:** ask for "Complaints"

**Website:** <https://new.newcastle.gov.uk/complaints-compliments>

**Cost:** Free

**Address:**

Complaints at Newcastle  
Civic Centre  
Barras Bridge  
Newcastle upon Tyne  
NE99 2BN

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## Related Articles

How to make a complaint about Adult Social Care services

How to make a good complaint