

North East Warm Homes

North East Warm Homes help support people across the North East to reduce their energy bills and make energy saving home improvements. They can give advice and guidance about reducing energy bills, financial support available and how to apply. Phonenumber support is impartial and delivered by energy experts at [Energy Saving Trust](#).

They have a [Homewise](#) tool that lets you create a tailored plan with recommendations for your home. They can also help [install energy saving changes](#) to your homes under the Warm Homes grant.

[Groundwork NE and Cumbria](#) deliver home visits on behalf of **North East Warm Homes** for people living in Newcastle and North Tyneside. [Community Action Northumberland](#) deliver home visits on behalf for people living in Northumberland

Last updated: December 5, 2025

Telephone: 0808 175 9345

Telephone note: Newcastle, North Tyneside and Northumberland advice line

Website: <https://energyadvicenortheast.co.uk/>

Website 2: <https://www.linkedin.com/company/home-energy-advice-north-east/>

Twitter: <https://x.com/HomeNrgAdviceNE>

Facebook: <https://www.facebook.com/profile.php?id=61559333185814>

Opening Hours: Monday to Friday from 9am to 5pm (excluding bank holidays).

Cost: Free

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