Relay UK Emergency SMS Service

Relay UK is the emergency text (SMS) message service for deaf, hard of hearing and speech-impaired people in the UK. You can contact the **police**, **ambulance,** **fire rescue,** or **coastguard** by text message.

When using the app you ask for help in English and the emergency services can reply to you. You can also use Relay UK with Textphone.

To use this service you need to download the app to your mobile phone and register your mobile number. It's available for all devices on all mobile phone networks. Follow the instructions on their website on how to register.

Last updated: June 1, 2023

Telephone: 18000

Telephone note: When you have the app on your phone you can dial 18000 directly from your mobile or use the app to contact 999

Website: https://www.relayuk.bt.com/how-to-use-relay-uk/contact-999-using-relay-uk.html

Textphone: 999

Opening Hours: 24 hours a day, 7 days a week

Cost: Free

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