Information NOW
Information for people in Newcastle upon Tyne

Department for Work and Pensions (DWP)

The Department for Work and Pensions (DWP) is responsible for welfare, pensions and child maintenance policy. The department administers the State Pension and a range of working age, disability and ill health benefits. Their services include:

- **Child Maintenance Service** is a service for separated parents. They can help you make financial arrangements for your children.
- **Jobcentre Plus** contact them for help to find work and claim work related state benefits
- **Pension Service** contact them for help with your current or future pension. This includes: retirement information, how to claim your state pension or report a change in your circumstances. They can help people who live abroad too. They provide benefits such as:
    - State Pension
    - Pension Credit
    - Winter Fuel Payment
    - Cold Weather Payment

For help with these benefits contact:

- Carers Allowance Unit
- Attendance Allowance Helpline
- Disability Service Centre can help your existing benefits claims for Disability Living Allowance (DLA), Attendance Allowance and Personal Independence Payment (PIP)
- Universal Credit Helpline

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Website: https://www.gov.uk/government/organisations/department-for-work-pensions

Email 2: JULIE.WELLS@DWP.GSI.GOV.UK

Website 2: https://www.gov.uk/browse/benefits

Twitter: http://twitter.com/dwpgovuk

Facebook: https://www.facebook.com/DWP

Opening Hours: See the listing for each service for more information about their opening times

Cost: Free

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