

Home Group

Home Group provide affordable housing to rent and buy in Newcastle. They provide support to their tenants with repairs, debt and budgeting. Contact the Financial Support Team or your local housing manager, if you are struggling with debt or to pay your rent.

They offer personal care for adults with learning disabilities, or who have needs relating to their mental health. This can be supported in their own home or in supported tenancies. They support people with: learning disabilities and autism, mental health needs and complex health needs.

They offer different levels of specialist support across health, social care, and housing services including:

- Mental health support.
- Support with learning disabilities.
- Over 55s community wellbeing schemes.
- Drop-in services for customers with physical and mental health issues (England only).
- Ofsted-regulated supported accommodation for young people.

They have a live web chat service, online contact forms and a telephone helpline.

They are registered with the CQC and inspected for their personal care service.

Home Group is commissioned by Newcastle City Council

Last updated: October 30, 2025

Telephone: 0345 141 4663

Telephone note: Financial Inclusion Team

Website: <https://www.homegroup.org.uk/>

Helpline: 0345 141 4663

Email: contactus@homegroup.org.uk

Email 2: david.bawden@homegroup.org.uk

Website 2: <https://www.homegroup.org.uk/care-and-clinical-support>

Facebook: <https://www.facebook.com/HomeGrouphousing>

Address:

One strawberry lane
Newcastle upon Tyne
NE1 4BX

Related Articles

[End of life care](#)

[Moving in with relatives](#)

[Introduction to Adult Social Care](#)

[Personal budgets for care and support](#)

[Learning disability local support services](#)

[Supported living or housing services for people with a learning disability or autism](#)

[Cost of living support](#)

[Christmas and New Year holiday opening times for support services](#)

[Having problems with home maintenance?](#)