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Information for people in Newcastle upon Tyne

Citizens Advice Northumberland

Citizens Advice Northumberland provide free, confidential, impartial advice in the North East on a range of issues, including debt, fuel debt, welfare benefits, housing, employment and relationships. They offer Help to Claim Universal Credit and can speak with you by video chat.

For help with Macmillan Advice click here to find out more

They have offices in Northumberland where they offer specialist casework services in debt, fuel debt and welfare benefits. People can get advice in a range of ways, telephone, face-to-face, e-mail or webchat.

Last updated: July 23, 2026

Telephone: 0800 144 8848

Telephone note: Adviceline

Telephone 2: 01670 339 960

Telephone 2 note: Debt Advice Line or text DEBT to 81400

Website: https://www.citizensadvicenorthumberland.org.uk/

Website 2: https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/

Twitter: @NorthumbrianCAB

Facebook: https://www.facebook.com/Citizens-Advice-Northumberland-335435603140525/

Cost: Free

Address:
Post Office Chambers
Ashington
Northumberland
NE63 8RH

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