

Where to get benefits advice in Newcastle

There are a number of organisations in Newcastle that can help you with benefits advice. They can help to:

- check you're claiming all of the benefits you're entitled to
 - guide you through the application process
 - explain how some benefits may impact upon another
 - some services may also be able to help you to appeal a benefit decision
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Search for Benefits advice organisations

Location:

Postcode:

Search for Carers benefit organisations

Location:

Postcode:

Search for Child benefit organisations

Location:

Postcode:

Search for Universal Credit organisations

Location:

Postcode:

Local benefits advice support

Organisation name	Support available	Specialist support
<p><u>Citizens Advice Newcastle (CAN)</u></p> <p>Website: citizensadvice-newcastle.org.uk</p> <p>Telephone: 0808 278 7823 Freephone, Monday to Friday 10am to 4pm</p> <p>Email: citycab@newcastlecab.org.uk</p> <p>Address: 4th Floor, City Library, Charles Avison Building, 33 New Bridge Street West 4th Floor City Library, NE1 8AX</p>	<p>Free, confidential and independent advice</p> <p>Who can use this service: people who live, work or study in Newcastle.</p> <p>When: Monday to Friday 10am to 4pm advice by phone, e-mail and webchat only</p> <p>For urgent matters you can drop in for advice (subject to availability) from Monday to Friday, 10am to 12pm.</p>	<p>Consumer advice</p> <p>Home energy advice</p> <p>Debt and Money Advice</p> <p>Family Advice</p>
<p><u>Newcastle Welfare Rights Service</u></p>		
<p><u>Search Newcastle</u></p>		

Useful Organisations

Newcastle Welfare Rights Service

Email: welfare.rights@newcastle.gov.uk

Website: www.newcastle.gov.uk/welfarerights

Telephone: 0191 277 2627

Address: **POSTAL ADDRESS ONLY - No face-to-face advice is given here, NE7 7LX

Citizens Advice Newcastle (CAN)

Email: citycab@newcastlecab.org.uk

Website: <http://citizensadvice-newcastle.org.uk>

Telephone: 0808 223 1133

Address: 4th Floor, City Library, NE1 8AX

Turn2us

Email: info@turn2us.org.uk

Website: www.turn2us.org.uk

Telephone: 0808 223 1133

Address: Unit 9, CF15 7QQ

Search Newcastle

Email: info@searchnewcastle.org.uk

Website: www.searchnewcastle.org.uk

Telephone: 0191 273 7443

Address: Carnegie Building, NE4 8XS

Disability North

Email: reception@disabilitynorth.org.uk

Website: www.disabilitynorth.org.uk

Telephone: 0191 2840480

Address: The Dene Centre, NE3 1PH

Shine On (formerly Caring Hands)

Email: contact@shineoncharity.org.uk

Website: <https://www.shineoncharity.org.uk/>

Telephone: 0191 261 5234

Address: Shine On, NE6 5QN

Department for Work and Pensions (DWP)

Website: <https://www.gov.uk/government/organisations/department-for-work-pensions>

Telephone: 0191 261 5234

Newcastle University Student Union – Support and Advice Hub

Email: student-advice-centre@ncl.ac.uk

Website: www.nusu.co.uk/sac

Telephone: 0191 239 3900

Address: Newcastle University Students' Union (NUSU), NE1 8QB

entitledto

Email: info@entitledto.co.uk

Website: www.entitledto.co.uk

Telephone: 0191 239 3900

Child Benefit Office

Website: <https://www.gov.uk/contact-child-benefit-office>

Telephone: 0300 200 3100

Address: HM Revenue and Customs - Child Benefit Office , NE88 1AA

Housing Benefit enquiries at Newcastle City Council

Website: <https://www.newcastle.gov.uk/services/benefits/housing-benefit/housing-benefit-and-council-tax-reduction-useful-forms>

Telephone: 0191 278 7878

Address: Benefits Department, NE1 8QH

Child Maintenance Service (CMS)

Website: <https://www.gov.uk/child-maintenance-service>

Telephone: 0800 171 2345

Related Articles

[Welfare benefits](#)

[Attendance Allowance](#)

[Universal Credit](#)