

## **Citizens Advice**

Citizens Advice is the national consumer advice service. They give telephone and online information. They provide advice and resources to help you with problems such as energy debt, benefits, legal issues, consumer rights, complaints, health, and more. They provide free, independent, confidential and impartial advice to everyone on their rights and responsibilities.

If you need more local information or a face to face appointment, contact your local Citizens Advice Citizens Advice Newcastle (CAN).

They run the Universal Credit Help to Claim Service.

Last updated: February 28, 2025

**Telephone:** 0808 223 1133

Telephone note: Consumer helpline

Website: www.adviceguide.org.uk

Helpline: 0800 144 8 444

Help to Claim Universal Credit Textphone: 03444 111 445

Opening Hours: Advice line Monday to Friday 9am to 5pm

Closed public holidays

Cost: Free

## Address:

Citizens Advice 3rd Floor North 200 Aldersgate London

EC1A 4HD

## **Related Articles**

Water Supply

Telephones
Postal Services
Internet, WiFi and broadband
Gas and electricity
Your Consumer Rights
Age discrimination and ageing well
Where to get legal advice
Insurance
Tax
Problems at Work
Retirement
Help with energy problems and how to pay for them
Housing: buying or renting in Newcastle
Mobile phones
How to make a good complaint
Managing your money
Welfare benefits
Universal Credit
Cost of living support