

999 Emergency Services - Fire, Police, Ambulance and Coast Guard

If somebody's life is in danger or a crime is taking place, phone 999.

You will speak to a telephone operator who will ask you questions, including your location so they can dispatch an emergency service to help. This could be [Police](#), [Fire](#), [Ambulance](#), [Coast Guard](#) or a combination of services depending on the emergency. Calling from a landline gives the call handler some information about your location.

If you're in an emergency situation and need police help, but can't speak, [Make Yourself Heard using the Silent Police Solution](#) to let the **999** operator know your call is genuine. Cough or tap the phone to make a noise if you can. Press 55 when prompted by the call operator. Listen to their questions.

If you need an interpreter: say the language you need when you call

British Sign Language (BSL) speakers can make video calls to emergency services using [SignLive](#) Download their app to connect to a qualified British Sign Language Interpreter.

[RelayUK](#) is the emergency text (SMS) message service for deaf, hard of hearing and speech-impaired people in the UK. Download the app to be able to the police, ambulance, fire rescue, or coastguard by text message.

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Telephone: 999

Website: <https://www.gov.uk/guidance/999-and-112-the-uks-national-emergency-numbers>

Opening Hours: 24 hours a day, 7 days a week

Cost: Free

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