

## North of England Refugee Service (NERS)

North of England Refugee Service (NERS) support asylum seekers, refugees and people refused asylum with:

- **advice and support throughout all stages of the asylum process:** This includes help to apply for asylum, welfare benefits, immigration, housing, education needs and employment skills and support during the claim process
- **integration service:** supports people granted refugee status and leave to remain to help them rebuild lives in the UK
- **supported housing project:** provides housing to people granted leave to remain, who are vulnerable and need support. This is short term housing and individualised support for up to 2 years and until clients can move on from supported housing to independent living
- **training and employment:** as sessional interpreters to provide interpreting and translation services
- **drop in advice sessions:** Monday to Friday 9.30am to 1.30pm
- **applying for 'section 4 support,' for destitute or refused asylum seekers**
- **English classes** at both beginner (Mondays and Thursdays) and advanced level (Wednesdays)

Last updated: January 28, 2025

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**Telephone:** 0191 245 7301

**Website:** [www.refugee.org.uk](http://www.refugee.org.uk)

**Fax:** 0191 222 0985

**Email:** [info@refugee.org.uk](mailto:info@refugee.org.uk)

**Twitter:** <https://twitter.com/NERSRefugee>

**Facebook:** <https://www.facebook.com/NERRefugeeService>

**Youtube:** <http://www.youtube.com/channel/UCddaYfXkpTHByNxDWF2HQNq>

**Opening Hours:** Drop-in Times  
Monday to Friday 9.30am to 1.30pm

**Cost:** Free

**Address:**

2 Friars St  
Newcastle upon Tyne  
NE1 4XA

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## Related Articles

[Support for Asylum Seekers and Refugees](#)

[Immigration and Asylum](#)

[ESOL : English lessons for people who speak English as a second or other language](#)