Information NOW
Information for people in Newcastle upon Tyne

# UK Visas and Immigration

UK Visas and Immigration is part of the Home Office. They decide who has the right to visit or stay in the UK. Use their service to apply for a visa to:

- visit the UK
- work in the UK or sponsor a worker
- study in the UK or sponsor a student
- join your UK, EU, or EEA family member in the UK
- live permanently in the UK and British Citizenship
- apply to the EU Settlement Scheme (closed June 2021 but delayed applications may still be made)
- apply for an online eVisa

You can check what UK Visa you may need using their online Vias Check tool on their website.

**Visit UK Visas and Immigration website to find the contact details you need** for your situation. If you don't have an online account or need further help you can contact them by phone using the contact details below

> On 31st December 2024, biometric residence permits (BRP) or biometric resident cards (BRC) expired. They have been replaced by online eVisas. You must change your visa to an eVisa. To learn more about changing to an E-visa you can watch this video here. or read more on GOV.UK

Last updated: September 2, 2025

**Telephone:** 0300 790 6268

**Telephone note:** UK Visas and Immigration contact for general enquiries

**Telephone 2:** 020 3080 0010

**Telephone 2 note:** Outside UK number for EU resettlement or family visa

**Telephone 3:** 0808 801 0503

**Telephone note 3:** Migrant Help UK for asylum support

**Website:** https://www.gov.uk/government/organisations/uk-visas-and-immigration

**Email:** ApplyOnlineE-Support@homeoffice.gov.uk

**Website 2:** https://www.gov.uk/browse/visas-immigration/asylum

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