

Neighbourhood Helpline

Neighbourhood problems such as noisy neighbours can be reported to Newcastle City Council by contacting the Neighbourhood helpline.

If you feel unable to speak personally to your neighbour, whether a business or home, or you have done so, but things have not improved, then you should contact the Council's Regulatory Services and Public Protection Department, on the helpline. If you are calling after hours, then ask for Your Local Services (formerly Envirocall) extension. You can also email.

The following details will be required

- Your name, address telephone number and e-mail address.
- The address of the property where the noise problem is occurring.
- The type of noise being created.
- You will be contacted to discuss the complaint and the way your complaint will be dealt with.

Last updated: May 14, 2021

Telephone: 0191 278 78 78

Website: <https://www.newcastle.gov.uk/environment-and-waste/environmental-health-and-pest-control/noise-complaints>

Textphone: 0191 211 4944

Email: psr@newcastle.gov.uk

Related Articles

[Noise nuisance](#)

[Security for your home](#)

[Problems with your neighbours](#)